



*We are into the business of Saving Lives*

## **Risk Based Equipment Qualification based on ICH Q9**

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**Devak Padmanabhan**

**30 Aug 2023**

# Agenda

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- ➔ Networking Details
- ➔ BiOZEEN range of Solutions
- ➔ Biopharmaceutical Landscape for (Developmental) Countries
- ➔ Quality Control System
- ➔ Quality Risk Management
- ➔ Risk Assessment – Equipment, based on ICH Q9
- ➔ Q&A

# Networking Details



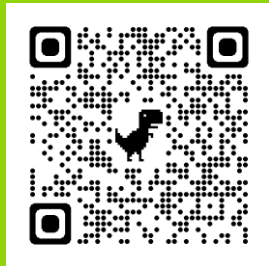
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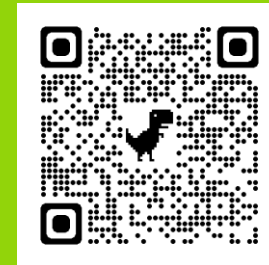
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Value Added Integration Services



Automation



Training



Design & Build



Bioprocess Engineering



# COMPLETE BIOPROCESS ENGINEERING SOLUTIONS



Regulatory & Validation Services



**BiOZEEN - Bangalore Biotech Labs Pvt. Ltd.**

#49/2, Gubbi Cross, Kothanur Post

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Bengaluru 560077

**BiOZEEN Process Technology AG**

Heissackerweg 29

4513 Langendorf



# Biopharmaceutical Landscape for (Developmental) Countries



**Head Quarters: Bangalore**

**Employees: 300 +**

**Number of Business Lines: 6**

**Number of Product Lines: 8**

- Empowered 800+ professionals to serve the industry better
- Engineered designs which improved yield up to 6 times
- Delivered solutions which are 65% energy efficient
- Rendering services to 21 countries
- Served 53 customer across borders
- Approved vendor and partner to global companies
- CE certified process systems, TUV certified equipments
- ASME U-stamped Facilities
- PIGMP certified GMP compliant Biopilot Laboratory for Microbiological & Physiological Testing
- ISO 9001:2015 certified

## PROCESS, EQUIPMENT, PEOPLE



### Design Build Solutions

- Bioreactor systems
- Fermentor systems
- Process Vessels
- Inline Buffer Dilution Systems
- Continuous Lysis Systems
- CIP and SIP systems
- Filtration systems
- Bio-Kill systems
- Sanitary Vessels
- Crystallizers
- Interconnection piping



### Automation Solutions

- Plant Automation
- PLC Programming
- DCS Systems
- Automation Upgradation



### Technology Services

- Process Optimization & Scaleup
- Contamination troubleshooting



### Research & Development

- Efficiency Improvement studies
- Glycosylation
- Perfusion with micro-carriers
- Algae culture
- High cell density of VERO / CHO cell lines



### Manpower Training

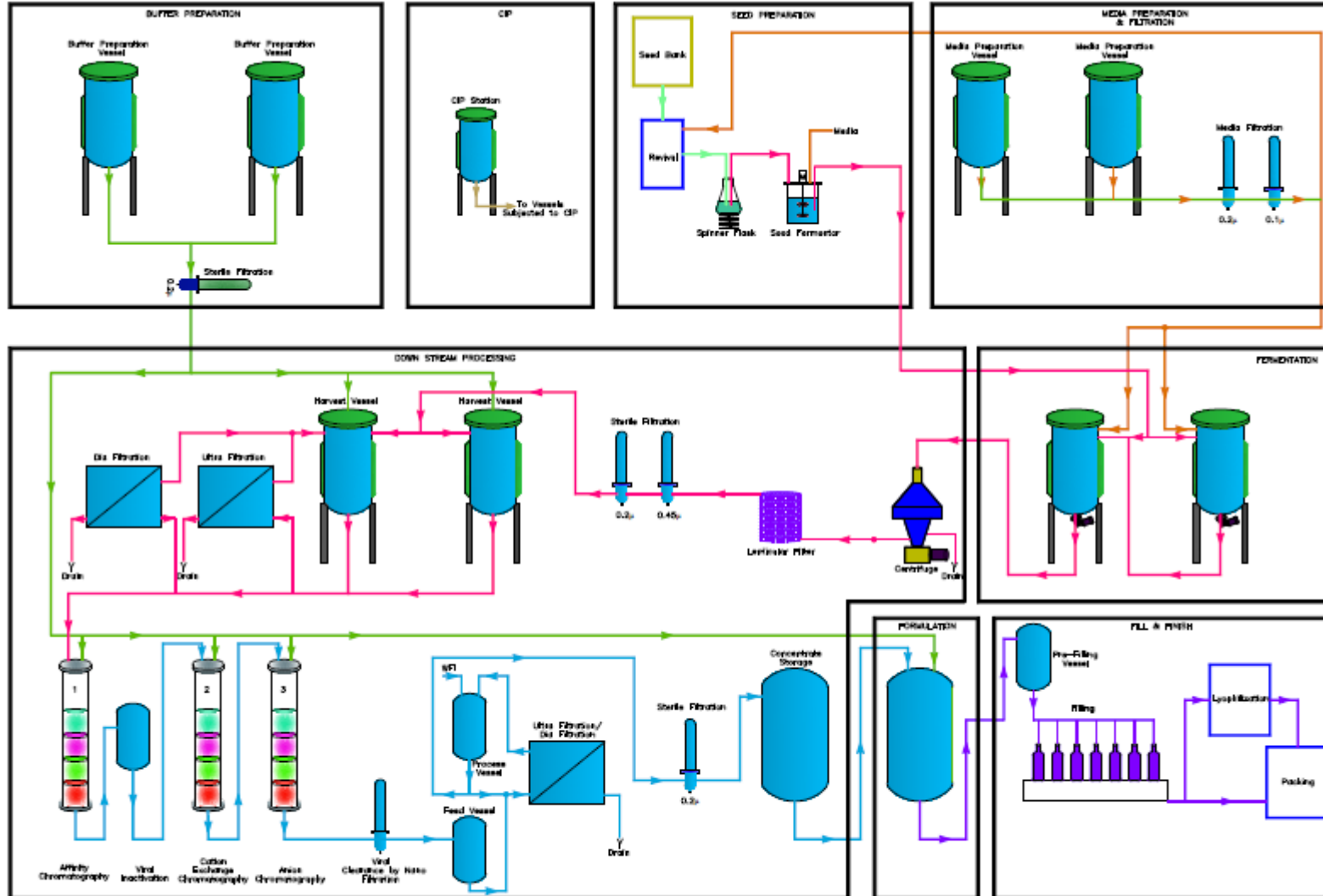
- Fermentation Technology
- Mammalian Cell Culture Technology
- Downstream Processing
- Sterilization & Filtration Technology
- Bioprocess Engineering
- Regulatory Aspects & Documentation



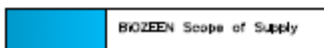
### BiOZEEN Regulatory Services

- Filter Train Optimization Study
- Compatibility Study
- Product based Integrity Study
- Bacterial Retention Study
- Protein & Preservative Binding Study

## A representative process flow diagram



LEGEND:-



[Virtual Tour](#)

# Portfolio of BiOZEEN

Integrates comprehensive domain knowledge & extensive expertise to engineer solutions with unmatched capabilities

Compliance to International Guidelines

ASME BPE 2022 for Vessel and Piping Manufacturing.  
ASME Section VIII, Div. 1 for Pressure Vessel Manufacturing.

US FDA 21 CFR Part 11 for Electronic Records and Electronic Signatures

GAMP for Validation of Automated System  
GAMP 5 for A Risk-Based Approach to Compliant GxP Computerized Systems

IEC 60529 Standards for protection of panel enclosure.

EN/IEC-60204 and UL 608 for electrical work

ICH Q9 for Quality Risk Management  
WHO Guidelines for Good Manufacturing Practice



Your Single Source Solution

Media, Buffer & Process Tanks,  
Super Skids

Fermentors & Bioreactors

Clean – In – Place Systems (CIP)

Steam– In – Place Systems (SIP)

Crystallizers & Bio Kill Systems

MF, UF and Viral Clearance Skids

Inline Dilution System

Product Portfolio



# QUALITY CONTROL SYSTEM



## Quality System Manual

QMS: ISO 9001:2015





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ISSUE No. / REVISION No.	5 / R00
DATE OF ISSUE	02 Sep 2017

ISSUED TO: \_\_\_\_\_ QMS Lead      Approved by: Vibin B Joseph



## Quality System Manual (Unit-2)

QMS: ISO 9001:2015





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Sl. No	Document Title	Start Page	End Page	Revision
I)	Cover Page	1	1	R00
II)	Content Sheet: DOC. No.: BBL/CORP-QSM/D/01	1	6	R00
III)	<u>SECTION -1,2,3:</u> DOC. No.: BBL/CORP-QSM/D/02	7	14	R08
	• Company Profile (Introduction)	1	4	R08
	• Infrastructure	5	5	R08
	• Human Resource	6	7	R08
	• Organization Chart	8	8	R08
	• Scope of Certification & Out of Scope	9	10	R08
	• Reference Standards	10	10	R08
	• Revision record	11	12	R08
	• List of Abbreviations Used	13	13	R08
	• Distribution List / Copy Holder	14	14	R08
IV)	SECTION - 4: Context of the Organization - Quality Management System requirements: DOC. No.: BBL/CORP-QSM/D/04	1	14	R08
	Quality Management System Requirements	1	2	R08
	4.1 - Understanding the Context of the Organization - Identification of Processes and their sequence.	2	5	R08
	4.2 - Needs and Expectations of the interested parties	6	6	R08
	4.3 - Scope of the QMS	6	6	R08

Sl. No	Document Title	Start Page	End Page	Revision
	4.4 - QMS and its Process - Process Flow and Sequences	6	6	R08
	(A) Design Build Solutions	6	9	R08
	• Customer Related Process	6	6	R08
	• Order Process	7	7	R08
	• Manufacturing Process	8	8	R08
	• Customer Complaints handling process	9	9	R08
	(B) Validation Services	10	10	R08
	(C) Training	11	11	R08
	• HRD	12	12	R08
	• Management	13	13	R08
	• Motivation	14	13	R08
V)	<u>SECTION - 5: LEADERSHIP:</u> DOC. No.: BBL/CORP-QSM/D/05	1	19	R08
	LEADERSHIP	1	2	R08
	5.1 - Leadership and Management Commitment	3	3	R08
	5.2 - Quality Policy	4	4	R08
	<b>5.3 - Organizational Roles, Responsibilities and Authorities</b>	6	7	R08
	5.3.1 - Quality Objectives	7	8	R08
	5.3.2 - Corporate Objectives	8	8	R08
	5.3.3 - Department Objectives	9	9	R08

# QUALITY CONTROL SYSTEM

Sl. No	Document Title	Start Page	End Page	Revision
	5.3.4 - Responsibility, Authority & Communication	9	10	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority -Executive Director</li> </ul>	11	11	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority - Head : Validation Services</li> </ul>	12	12	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority - Head : Training</li> </ul>	13	13	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority - Production In-charge</li> </ul>	14	14	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority - Head: QA</li> </ul>	15	15	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority - Head : Bioprocess</li> </ul>	16	16	R08
	<ul style="list-style-type: none"> <li>Responsibility &amp; Authority - Purchase In-charge</li> </ul>	17	17	R08
	QMS Lead (Leadership Team)	18	18	R08
	Customer Representative (CR)	19	19	R08
VI)	SECTION - 6: Planning; DOC. No: BBL/CORP-QSM/D/06	1	4	R06
	6.1 - Actions to address risks and opportunities	1	1	R06
	6.2 - Quality Objectives and planning to achieve them	2	2	R06
	<ul style="list-style-type: none"> <li>Corporate Objectives</li> </ul>	3	3	R06
	6.3 Planning of changes	4	4	R06

Sl. No	Document Title	Start Page	End Page	Revision
VII)	SECTION - 7: Support; DOC. No.: BBL/CORP-QSM/D/08	1	45	R05
	7.1 - Resources	1	2	R05
	7.1.2 - Provision of Resources	1	2	R05
	7.1.2 - HR Policy - People	2	2	R05
	<ul style="list-style-type: none"> <li>Workforce Planning</li> </ul>	3	3	R05
	<ul style="list-style-type: none"> <li>Recruitment</li> </ul>	4	6	R05
	<ul style="list-style-type: none"> <li>Induction &amp; Orientation</li> </ul>	7	9	R05
	<ul style="list-style-type: none"> <li>Skills Management</li> </ul>	10	11	R05
	<ul style="list-style-type: none"> <li>Training &amp; Development</li> </ul>	11	13	R05
	<ul style="list-style-type: none"> <li>Performance Management</li> </ul>	14	16	R05
	<ul style="list-style-type: none"> <li>Termination of Service</li> </ul>	17	19	R05
	<ul style="list-style-type: none"> <li>Employee Motivation &amp; Empowerment</li> </ul>	20	22	R05
	7.1.3 - Infrastructure	23	24	R05
	<ul style="list-style-type: none"> <li>Machine / Tool Maintenance</li> </ul>	25	25	R05
	7.1.4 - Environment for Operation of Process	26	32	R05
	7.1.5 - Control of Monitoring & Measuring of Resources	33	33	R05
	<ul style="list-style-type: none"> <li>Measurement Traceability for Calibration Activities</li> </ul>	33	34	R05
	<ul style="list-style-type: none"> <li>Organizational Knowledge</li> </ul>	34	34	R05



**Risk It to Get the Biscuit:**

**Quality Risk Management - BiOZEEN**

# Quality Risk Management - BiOZEEN



## What is Quality Risk Management?

Quality Risk Management is a systematic process for assessing, controlling, and reviewing risks that could potentially impact an organization's products, services, or operations. It involves identifying potential risks, analyzing their likelihood and impact, and implementing strategies to mitigate or eliminate them.

In today's rapidly changing business environment, organizations face a multitude of risks, including financial, operational, reputational, and regulatory risks. Quality Risk Management provides a structured approach for managing these risks, ensuring that they are identified and addressed before they have a negative impact on the organization.



## The Process of Quality Risk Management

The process of Quality Risk Management involves four main steps: identification, assessment, control, and review.

- 1) *Identification* is the first step, where potential risks are identified and documented. This can be done through brainstorming sessions, reviewing historical data, or using other methods to identify potential risks.
- 2) *Assessment* is the second step, where the identified risks are evaluated based on their likelihood and impact. This step helps prioritize risks for further action.





- 3) *Control* is the third step, where strategies are developed to mitigate or eliminate the identified risks. This can include implementing controls, changing processes, or other actions to reduce the likelihood or impact of the risk.
- 4) *Review* is the final step, where the effectiveness of the risk management process is evaluated and any necessary changes are made to improve future risk management efforts.





## Risk Assessment Techniques

**Risk Assessment** is a critical component of Quality Risk Management. There are several techniques that can be used to identify and assess risks, including Failure Mode and Effects Analysis (**FMEA**), Hazard Analysis and Critical Control Points (**HACCP**), and Process Hazard Analysis (**PHA**).

FMEA is commonly used in the automotive and aerospace industries to identify potential failure modes and their effects on a system or process.

HACCP is frequently used in the food industry to identify and control hazards that could cause foodborne illness. ‘

PHA is often used in the chemical and pharmaceutical industries to identify potential hazards associated with the use of chemicals and other hazardous materials.

The Risk Assessment follows 3 steps:

- The **Hazard Identification**: Identify the hazards and determine its impact.
- The **Risk Analysis**: Estimate the risk level by linking (qualitatively or quantitatively) likelihood of occurrence and severity of harms. (probability of detection can be factored)
- The **Risk Evaluation**: Compares the identified and analyzed risk against a predefined risk criteria. Considers the strength of evidence for the 3 fundamental questions.

**Q1:** What might go wrong?

**Q2:** What is the likelihood (probability) it will go wrong?

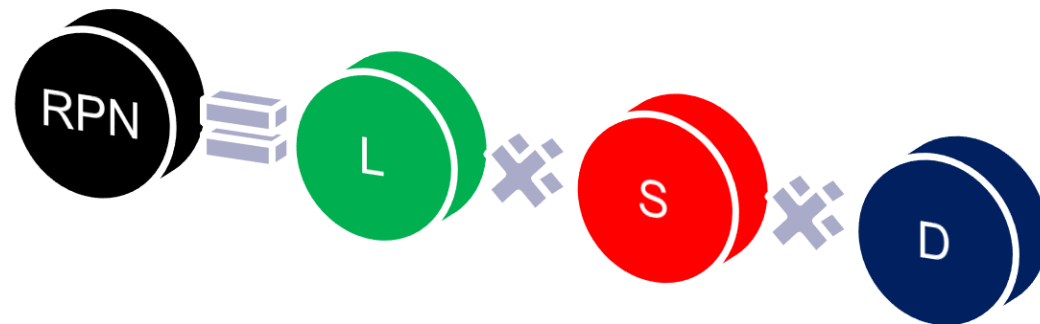
**Q3:** What are the consequences (severity)?

## THE RISK ANALYSIS (ICH Q9, clause 4.3)

- There could be **many different meanings** of risk, depending on the type of risk management program.
- In general, "**probability**" and "**severity**" will be quantified.
- In a given program, the definitions will **fine-tune** the concepts so that a **risk management program** can be created and applied.
- Accept the **different "realities"** among the stakeholders.
- Harmonized guidance needs to focus the concepts into **useful terms for the purpose** (e.g. **protection of employee/operator [Q9]**)

## THE RISK EVALUATION (ICH Q9, clause 4.3)

- a) Assess Likelihood (probability / frequency) or **Probability of Failure (L)**
- b) Assess the **Severity of Impact (S)**
- c) Probability of **Detection (D)**
- d) **Risk Priority Number (RPN):** Quantitative Estimation
- e) **Overall Priority (OP):** Qualitative Estimation (High, Medium, Low)



# RISK ASSESSMENT - BiOZEEN

Probability of Failure (L)	Possible failure rates	Ranking
Very High: Adverse event occurs during every alternate transaction or more	≥ 1 in 2	5
Medium: Generally associated with adverse event that occurs occasionally.	1 in 400	3
Remote: Failure is unlikely, no failure ever associated with tested system control.	1 in 15,00,000	1

Seriousness of Effects (S)	Possible Impact	Ranking
Hazardous (without warning)	System / Software will completely disturb and/or noncompliance with government regulation, calculation report failure condition occurred.	5
Medium	Due to this type of adverse events, post processes are affected, and minor corrections may be required.	3
None or Minor	No Effect Or Adverse event occurs during execution of non <u>GMP</u> transaction.	1

Probability of Detection (D)	Possible Detection Control(s)	Ranking
Almost impossible	User will not detect, and no known control(s) is available	5
Medium	User will detect fault mode while executing the post process transaction of current stage of operation / process.	3
Almost High	Spreadsheet will not allow user to execute immediately next transaction process.	1

Overall Priority (OP)	Overall Priority Calculation Result
Low	< 25
Medium	25 to 75
High	> 75

# RISK ASSESSMENT - BIOZEEN

## 5.1 RISKS RELATED TO VESSELS MANUFACTURING

Serial No.	Risk Area	Risk Impact	(L)	(S)	(D)	RPN (L*S*D)	(OP)	Measures/Mitigation	(L)	(S)	(D)	RPN (L*S*D)	(OP)	Carrying Risk (Y/N)	Opportunity for Improvement after Mitigation (Y/N)	Responsibility
1.	Shortage of vessel fitters/Manual welders	Vessels manufacturing may not complete on Time & Delay in Delivery	1	5	1	5	L	<ul style="list-style-type: none"> <li>Overtime will be given to complete the activities.</li> <li>Outsourcing Vessel manufacturing for Non ASME Vessels</li> <li>Employing new fitters/welders</li> <li>Hiring new fitters/welders on contract basis</li> </ul>	1	3	1	3	L	N	Y	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Factory</li> </ul>
2.	Experienced fitters to be deputed to unplanned site activities		3	5	1	15	L	<ul style="list-style-type: none"> <li>Outsourcing fit up/welding at site to third party.</li> <li>Fitters can be deputed to site &amp; Outsourcing /Overtime will be given to complete the activities in house</li> </ul>	1	3	1	3	L	Y	Y	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Factory</li> </ul>
3.	TIG Manual Welding machines breakdown		1	5	1	5	L	<ul style="list-style-type: none"> <li>Sending Machine for repair</li> <li>Preventive maintenance as per schedule</li> <li>Overtime will be given to complete the activities.</li> <li>Outsourcing welding to Biofab engineering</li> <li>Hiring only machines on rental basis</li> <li>Keep 2nos machines in stock.</li> <li>Train the engineer in house for maintenance = (Opportunity)</li> </ul>	1	3	1	3	L	Y	Y	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Factory</li> <li>Incharge-Maintenance</li> <li>Incharge-Purchase</li> </ul>
4.	Welding torches leaking/not working		1	5	1	5	L	<ul style="list-style-type: none"> <li>Preventive maintenance as per schedule</li> <li>Min 2nos torches are available as spares in stock</li> </ul>	1	1	1	1	L	Y	N	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Maintenance</li> </ul>
5.	Required Spares are not available in stock Ex: panel board, Motor		3	5	3	45	M	<ul style="list-style-type: none"> <li>Critical spares as per supplier recommendations are kept in stock</li> </ul>	1	3	1	3	L	Y	N	<ul style="list-style-type: none"> <li>Incharge-Production</li> </ul>



# RISK ASSESSMENT - BIOZEEN

## 5.2 RISKS RELATED TO PIPING MANUFACTURING

Serial No.	Risk Area	Risk Impact	(L)	(S)	(D)	RPN (L*S*D)	(OP)	Measures/Mitigation	(L)	(S)	(D)	RPN (L*S*D)	(OP)	Carrying Risk (Y/N)	Opportunity for Improvement after Mitigation (Y/N)	Responsibility
27.	Shortage of Piping fitters	Piping manufacturing may not complete on Time & Delay in Delivery	1	5	1	5	L	<ul style="list-style-type: none"> <li>Overtime will be given to complete the activities.</li> <li>Employing new fitters</li> <li>Training to existing fitters</li> <li>Hiring new fitters/welders on contract basis</li> </ul>	1	3	1	3	L	Y	Y	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Factory</li> </ul>
28.	Experienced fitters/welders to be deputed to unplanned site activities		3	5	1	15	L	<ul style="list-style-type: none"> <li>Outsourcing fit up/welding at site to third party.</li> <li>Sending fitter/welders to site based on criticality and resource planning locally.</li> </ul>	1	3	1	3	L	Y	Y	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Factory</li> </ul>
29.	Pipe cutting machine breakdown		3	5	1	15	L	<ul style="list-style-type: none"> <li>Outsourcing or hire on rental pipe cutting machine.</li> <li>3 nos kept in stock</li> </ul>	1	3	1	3	L	Y	N	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Factory</li> </ul>
30.	Pipe bending machine breakdown		3	5	1	15	L	<ul style="list-style-type: none"> <li>Outsourcing to pipe bending suppliers</li> </ul>	1	3	1	3	L	Y	N	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-Purchase</li> </ul>
31.	Delay in machining components		3	5	3	45	M	<ul style="list-style-type: none"> <li>Stock of standard connectors</li> <li>Alternate vendors for machining</li> <li>Alternate vendor for readymade connectors</li> <li>Sharing weekly priority list to supplier</li> </ul>	1	5	1	5	L	Y	Y	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge- Purchase</li> </ul>
32.	Instruments are not available for production		1	5	1	5	L	<ul style="list-style-type: none"> <li>Standard instruments are in stock -2 set.</li> <li>Borescope machine on renal basis (outsourcing)</li> <li>New instruments requirement reviewed for each drawing</li> </ul>	1	3	1	3	L	N	N	<ul style="list-style-type: none"> <li>Incharge-Production</li> <li>Incharge-QC</li> </ul>

# QUALITY RISK MANAGEMENT - CASE STUDIES

### Quality Risk Management Process for a Bioreactor:

- 1) Risks related to the utility supply and interconnection with other process systems.
- 2) Risks related to sterility / contamination.
- 3) Risks related to process to be handled.
- 4) Risks related to damage or malfunctioning of equipment.
- 5) Risks related to abnormal use by authorized operator.
- 6) Risks related to unauthorized / unidentified user.
- 7) Operator HAZOP.

## 5.1 RISKS RELATED TO THE UTILITY SUPPLY AND INTERCONNECTION WITH OTHER PROCESS SYSTEMS

Sl.No	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	$Q.P=L \times S \times D$		L	S	D	$Q.P=L \times S \times D$
1.	Utility not available	Equipment Malfunctioning and Process Failure	3	3	1	L	a. Utility lines designed with suitable regulating <u>valves</u> , sensors & interlocks/alarms are provided. b. Customer should ensure that the availability of utilities <u>are</u> qualified and uniform (*)	1	3	1	L
2.	Pure Steam Pressure (High and Low)	<u>High Pressure:</u> a. If steam pressure exceeds the operating value [equipment's rupture disk burst pressure] - potential damage of equipment, failure of components & instruments. b. Potential personnel injury. c. Potential environmental impact - Heat generation within the room, suite significant with the reversible effects.	1	3	1	L	a. Pressure sensor is provided before pure steam pressure regulating valve. Diaphragm Pressure Gauge in the pure steam header line in combined skid - P & ID is provided for visual check. b. PRV is manually set to maintain 2 bar (g) to regulate the head pressure. c. A Rupture Disk with burst indicator is also installed on the vessel lid. d. Periodic inspection & maintenance of the PRV and utility (*)	1	3	1	L
3.		<u>Low Pressure:</u> If less, desired process temperature will not be attained, resulting in SIP failure.	3	3	1	L	a. Low pressure detection is possible with the help of pressure sensor and diaphragm pressure gauge. b. In any potential situation of vacuum, the process air inlet valve is activated to maintain atmospheric pressure. c. Periodic inspection & maintenance of the PRV and utility (*)	1	3	1	L

## 5.2 RISKS RELATED TO STERILITY / CONTAMINATION

Sl.No.	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	$O.P=L \times S \times D$		L	S	D	$O.P=L \times S \times D$
1.	Filter Integrity fails	Contamination and Product loss.	1	5	1	L	Integrity connectors are provided and at every batch (pre and post), filter integrity test to be performed (*)	1	5	1	L
2.	Contamination of system/culture media	Product quality is affected. (Improper sterilization, improper handling)	3	5	1	L	<ul style="list-style-type: none"> <li>a. Fully automated SIP sequences for empty / full vessel sterilization, independent addition ports sterilization, inlet &amp; exhaust filter sterilization, media filtration SIP and sampling valve sterilization is provided.</li> <li>b. Temperature sensor has been provided before the steam trap for applicable SIP able lines.</li> <li>c. pH &amp; DO calibration are also provided through the transmitter's operation.</li> <li>d. High &amp; Low value alarms are provided and it can be viewed on the IPC.</li> <li>e. Operator training, handling, Preventive maintenance (*)</li> </ul>	1	5	1	L
3.	Filter fitting	Product loss	1	5	1	L	Integrity ports are provided and at every batch filter integrity test to be performed (*)	1	5	1	L
4.	Leakage of gaskets/O-rings	<ul style="list-style-type: none"> <li>a. Pressure loss,</li> <li>b. spillage,</li> <li>c. sterility failure</li> <li>d. operator safety is compromised etc.</li> </ul>	1	5	1	L	<ul style="list-style-type: none"> <li>a. Pressure Hold test sequence is provided to check for damages/improper assembly.</li> <li>b. Periodic check and maintenance to detect the leakages (*)</li> </ul>	1	5	1	L

## 5.3 RISKS RELATED TO PROCESS TO BE HANDLED

Sl.No	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	<u>Q.P=LxSxD</u>		L	S	D	<u>Q.P=LxSxD</u>
1.	Improper agitation process	a. Improper mixing/heat transfer/MOTR. (temp, gas dispersion) b. Product quality will be affected (yield, potency, plan/schedule)	1	5	1	L	a. Vessel is provided with Bottom Driven Agitator to ensure homogenous mixing and agitation is controlled by variable frequency drive. b. Feedback sensor is provided for measuring actual RPM. c. Drive diagnostics are considered.	1	5	1	L
2.	Improper Temperature during Mixing process (high and low)	a. Improper temperature reading of the Vessel temperature sensor. b. Product quality will be affected (yield, potency, plan/schedule) c. Improper sterilization	1	5	1	L	a. Alarms & Interlocks considered for the temperature sensor & it can be viewed on the HMI/SCADA screen. b. Jacket temperature sensor can be monitored for comparison. c. Periodic calibration of temperature sensors (*)	1	5	1	L
3.	Media Loss during FSIP/Fermentation	a. Reduction of harvest broth.	3	1	3	L	a. Condenser in vent line to prevent media loss. b. High temperature interlocks and alarms provided. c. Periodic monitoring of steam traps (*)	1	1	1	L
4.	When suite environmental conditions exceed the specified limit	Installed instruments & equipment may function erratically giving inconsistent readings and process may get affected	1	5	3	L	a. Selected instruments that are installed in the equipment have wide range of operating conditions. b. HVAC is periodically monitored (*)	1	5	3	L

## 5.4 RISKS RELATED TO DAMAGE OR MALFUNCTIONING OF EQUIPMENT

Sl.No.	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	<u>O.P=L×S×D</u>		L	S	D	<u>O.P=L×S×D</u>
1.	Loss of integrity within the sterile boundary	Pressure loss, spillage, sterility failure, operator safety is compromised.	1	5	1	L	a. Pressure Hold test sequence is provided to check for damages/improper assembly. b. Customer to ensure periodic check and maintenance to detect the leakages of diaphragms, O-rings & connectors (*)	1	5	1	L
2.	Short Circuit / Circuit Break	Electrical/electronic components fail	1	5	1	L	MCBs, Circuit MPCB's, Surge protectors and fuses inside the TB are provided in the Main Control Panel. When tripped, alarm will be logged in the alarm history and can be viewed on HMI screen.	1	5	1	L
3.	Field Instruments removed or wire disconnected	Malfunctioning of process, erratic readings	1	5	1	L	Wire Break Alarms are <u>provided</u> and alarms will be logged in the alarm history and can be viewed on IPC screen.	1	5	1	L
4.	Dust and Water entry in the control cabinet	a. All control cabinet components get damaged. b. Short circuit	1	5	1	L	a. IP 54 protection standalone cabinet is provided. b. Fan filters with louvers is provided. c. Periodic maintenance (*)	1	5	1	L
5.	Dust & Water/Liquid spillage in the electrical assembly of Agitator	The motor's electrical assembly gets damaged.	1	5	1	L	a. SS Cover for Agitator's Electrical Assembly & Motor is provided. b. Periodic maintenance (*)	1	5	1	L

## 5.5 RISKS RELATED TO ABNORMAL USE BY AUTHORIZED OPERATOR

Sl.No.	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	$O.P=L \times S \times D$		L	S	D	$O.P=L \times S \times D$
1.	Improper shut down of system	License will get corrupted	3	3	1	L	a. Log-out buttons provided in HMI/SCADA. b. Recommended to run the system under UPS (*)	1	3	1	L
2.	Wrong parameter entries	Batch Failure depending on which parameter is entered incorrectly.	1	5	5	M	a. The change of parameters is permitted only within a certain range by access control. b. System does not accept values outside the range. c. Change to the parameters/settings are logged in the Audit Trail. d. Audit trail must be reviewed periodically by Authorized personnel.	1	5	1	L
3.	Enable / Disable of Alarms	Abnormal situation will go undetected	1	5	5	M	a. The change of alarm settings is permitted only within a certain range by access control. b. Enable or Disable alarms will be captured in audit trail.	1	5	1	L
4.	Change of report saving/logging time	All sequence steps will not be logged.	1	5	3	L	a. The change of logging time for reports is permitted only within a certain range by access control. b. Change of report saving/ Logging time will be captured in audit trail.	1	5	1	L
5.	Abort of sequence during operation	a. Incomplete batch sequence b. Product quality is affected c. Increase in downtime of production plan	1	5	1	L	a. 3 second timer for continuous pressing of hold button. b. Pop-up confirmation for Yes / No is additionally provided.	1	5	1	L



## 5.6 RISKS RELATED TO UNAUTHORIZED / UNIDENTIFIED USER

Sl.No	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	$O.P=L \times S \times D$		L	S	D	$O.P=L \times S \times D$
1.	Access (Physical/Software) by non-qualified, untrained or unidentified personnel to equipment	Physical: Product loss	1	5	1	L	Access control to site and building to be secured by customer (*)	1	5	1	L
2.		Software: Product loss, Data breach, Virus infection, Software corruption if SCADA/HMI is not handled correctly	1	5	1	L	a. Firewall protection to access the software b. Access control for using the system is allowed only with correct entry of <u>user name</u> and correct password. c. Recommended updated Antivirus to be installed in Server and IPC (*)	1	5	1	L
3.	Unauthorized personnel attempts to modify the SCADA program when unattended by authorized personnel	Software corruption if SCADA/HMI is not handled correctly	1	3	3	L	a. 4 Levels of access control are defined for each user and authorization rights are configured to restrict unauthorized changes. b. All changes done in the SCADA system by any user will be captured in the Audit Trail. c. Structured Audit Trail report is configured that can be filtered date/time wise comparing the 'Old Value' and 'New Value'. d. Unique and complex password for each user is set and awareness training is provided during SAT to restrict password sharing.	1	3	1	L

## 5.7 OPERATOR HAZOP

Sl.No	Risk Scenario	Impact	Before Mitigation				Measures/ Mitigation	After Mitigation			
			L	S	D	$O.P=L \times S \times D$		L	S	D	$O.P=L \times S \times D$
1.	Rupture of gaskets, SRV seat, steam lines.	Release of steam & supplied fluid in facility.	1	5	1	L	a. Preventive Maintenance procedures to be implemented by customer (*) b. RD and SRV vents to a safe location within the facility (directed to the floor).	1	5	1	L
2.	Light glass/ Sight glass gasket rupture/leakage	a. Injury b. loss of product c. exposure to personnel	1	5	1	L	a. Proper installation procedures to be followed for mounting of glass. b. Pressure Hold Test is performed to check the leakage of pressure and thereby the mounting of the mechanical components like Light/Sight Glasses are ensured. c. Preventive Maintenance procedures to be implemented by customer (*)	1	5	1	L
3.	Flexible tubes of addition system rupture (peristaltic pump tubes and flexible hose)	a. Operator safety is compromised b. spillage within room	1	5	1	L	a. Peristaltic: Single use tubing is recommended (*) b. Others: Preventive Maintenance procedures to be implemented (*)	1	5	1	L
4.	Pneumatic tube damage	a. Leakage of air. b. Valves will not function.	1	5	1	L	Preventive Maintenance procedures to be implemented by customer (*)	1	5	1	L

## 6- RISK ASSESSMENT SUMMARY REPORT

Sl. No	Risk Scenario	Total No. of Risks	Overall Priority		
			Low (L)	Medium (M)	High (H)
1.	Risks related to the Utility Supply and Interconnection with other Process Systems	39	34	5	0
2.	Risks related to Sterility/Contamination	16	14	2	0
3.	Risks related to Process to be handled	19	16	3	0
4.	Risks related to Damage or Malfunctioning of Equipment	5	5	0	0
5.	Risks related to Abnormal Use by Authorized Operator	5	3	2	0
6.	Risks related to Unauthorized / Unidentified user	4	4	0	0
7.	Operator HAZOP	6	6	0	0

(\* ) not included in the scope of supply


**Table A.3 – Applicability of techniques to the ISO 31000 process**

Tools and techniques	Risk assessment process					Sub-clause
	Risk identification	Risk analysis			Risk evaluation	
		Consequence	Likelihood	Level of risk		
ALARP, ALARA and SFAIRP	NA	NA	NA	NA	SA	B.8.2
Bayesian analysis	NA	NA	SA	NA	NA	B.5.2
Bayesian networks	NA	NA	SA	NA	SA	B.5.3
Bow tie analysis	A	SA	A	A	A	B.4.2
Brainstorming	SA	A	NA	NA	NA	B.1.2
Business impact analysis	A	SA	NA	NA	NA	B.5.4
Causal mapping	A	A	NA	NA	NA	B.6.1
Cause-consequence analysis	A	SA	SA	A	A	B.5.5
Checklists, classifications and taxonomies	SA	NA	NA	NA	NA	B.2.2

# ASME / ISO Authorization & Confirmation



The American Society of Mechanical Engineers



## CERTIFICATE OF AUTHORIZATION

The named company is authorized by The American Society of Mechanical Engineers (ASME) for the scope of activity shown below in accordance with the applicable rules of the ASME Boiler and Pressure Vessel Code. The use of the ASME Single Certification Mark and the authority granted by this Certificate of Authorization are subject to the provisions of the agreement set forth in the application. Any construction stamped with the ASME Single Certification Mark shall have been built strictly in accordance with the provisions of the ASME Boiler and Pressure Vessel Code.

**COMPANY:**

**Bangalore Biotech Labs Private Limited (BiOZEEN)**  
 # 49/2, Gubbi Cross  
 Hennur-Bagalur Main Road  
 Kothanur Post  
 Bangalore, Karnataka 560077  
 India





**SCOPE:**

**Manufacture of pressure vessels at the above location only**

**AUTHORIZED:** October 14, 2022  
**EXPIRES:** October 14, 2025  
**CERTIFICATE NUMBER:** 53805

*Ronald B. Caplan*  
 Board Chair, Conformity Assessment

*LM Eisenberg*  
 Managing Director, Standards & Engineering Services



## CERTIFICATE

Management system as per  
**ISO 9001 : 2015**

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**BANGALORE BIOTECH LABS PVT. LTD.**  
 (BIOZEEN)  
 49/2, Gubbi Cross, Hennur-Bagalur road,  
 Kothanur Post, Bengaluru - 560 077,  
 Karnataka,  
 India  
 and other location as per annexure & sub-certificate



operates a management system in accordance with the requirements of ISO 9001:2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope -

**Design, Manufacture & Supply of Bioprocess Equipment and also Providing Training & Validation Services related to Bio Pharmaceutical Production.**

Certificate Registration No.44 100 18391713  
 Audit Report No.2.5-4139/2008

Valid from 08.09.2021  
 Valid until 09.04.2024  
 Initial certification 10.04.2018

  
 Certification Body  
 at TÜV NORD CERT GmbH

Mumbai, 08.09.2021

TÜV NORD CERT GmbH

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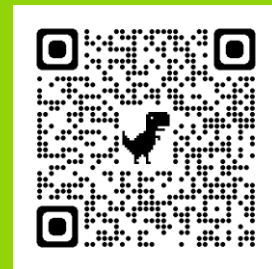
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Thank You !

For any queries contact us at

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