

Post ECBS version ENGLISH ONLY

EXPERT COMMITTEE ON BIOLOGICAL STANDARDIZATION Geneva, 12 to 16 October 2015

WHO GMP for Biological Products

Proposed replacement of: TRS 822, Annex 1

© World Health Organization 2015

All rights reserved. Publications of the World Health Organization can be obtained from WHO Press, World Health Organization, 20 Avenue Appia, 1211 Geneva 27, Switzerland (tel.: +41 22 791 3264; fax: +41 22 791 4857; e-mail: bookorders@who.int). Requests for permission to reproduce or translate WHO publications – whether for sale or for non-commercial distribution – should be addressed to WHO Press, at the above address (fax: +41 22 791 4806; e-mail: permissions@who.int).

The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of the World Health Organization concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by the World Health Organization in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by the World Health Organization to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall the World Health Organization be liable for damages arising from its use.

The named authors [or editors as appropriate] alone are responsible for the views expressed in this publication.

Adopted by the Sixty-sixth Meeting of the World Health Organization Expert Committee on Biological Standardization, 12- 16 October 2015. A definitive version of this document, which will differ from this version in editorial but not scientific details, will be published in the WHO Technical Report Series.

Post ECBS version Page 2

Recommendations and guidelines published by WHO are intended to be scientific and advisory in nature. Each of the following sections constitutes guidance for national regulatory authorities (NRAs) and for manufacturers of biological products. If an NRA so desires, these Recommendations may be adopted as definitive national requirements, or modifications may be justified and made by the NRA. It is recommended that modifications to these Recommendations be made only on condition that modifications ensure that the vaccine is at least as safe and efficacious as that prepared in accordance with the recommendations set out below. The parts of each section printed in small type are comments or examples for additional guidance intended for manufacturers and NRAs, which may benefit from those details.

Contents Introduction 4 1. Scope 4 3. 4. 5. PHARMACEUTICAL QUALITY SYSTEM AND QUALITY RISK MANAGEMENT13 6 Personnel 14 7. 10. Containment 21 16. Quality control 28 18. Use of animals 31 REFERENCES 32

1. Introduction

The source and methods employed in the manufacture of biological products for human use represent critical factors in shaping appropriate regulatory control. Biological products can be defined, therefore, largely by reference to their method of manufacture and their source. Biological products are derived from cells, tissues or microorganisms and reflect the inherent variability characteristics of living materials. The active substances in biological products are often too complex to be fully characterized by utilizing physico-chemical testing methods alone and may show a marked heterogeneity from one preparation and/or batch to the next. Consequently, special considerations are needed when manufacturing biological products in order to maintain the consistency of the quality of the product.

The Good Manufacturing Practices (GMP) for biological products were adopted by the Expert Committee on Biological Standardization, as an annex to WHO *GMP for pharmaceutical products: main principles* (1), and were first published in the WHO Technical Report Series in 1992. This revision reflects the developments in science and technologies and application of risk-based approaches to GMP since that time (1-13).

This document is intended to serve as a basis for establishing national guidelines for GMP for biological products. If a national regulatory authority (NRA) so desires, these guidelines may be adopted as definitive national requirements. It is possible that modifications to this document may be justified due to the risk—benefit balance and legal considerations in each authority. In such cases, it is recommended that any modification to the principles and technical specifications of these guidelines should be made only on the condition that the modifications ensure product quality, safety and efficacy that are at least equivalent to what is recommended in these guidelines.

2. Scope

These guidelines apply to the manufacture, control and testing of biological products for human use, from starting materials and preparations, including seed lots, cell banks and intermediates, to the finished product.

Manufacturing procedures within the scope of these guidelines include:

- growth of strains of microorganisms and eukaryotic cells;
- extraction of substances from biological tissues, including human, animal and plant tissues, and fungi;
- recombinant DNA (rDNA) techniques;
- hybridoma techniques; and
- propagation of microorganisms in embryos or animals.

Medicinal products of biological origin, manufactured by these procedures include allergens, antigens, vaccines, certain hormones, cytokines, monoclonal antibodies, enzymes, animal immune sera, products of fermentation (including products derived from rDNA), biological diagnostic reagents for *in vivo* use and advanced therapy medicinal products (ATMPs) (e.g. gene therapy and cell therapy).

For human whole blood, blood components and plasma derived products for therapeutic use, separate WHO documents that provide comprehensive guidance are available (11,14) and should be followed.

In some countries certain small molecule medicinal products e.g. antibiotics are not defined as biological products, however, where procedures of manufacture as described in this document are used, recommendations provided in this document may be used.

The preparation of investigational medicinal products for use in clinical trials should follow the basic GMP principles of these guidelines and other WHO GMP guidelines (1,15), as appropriate, however certain other requirements e.g. process and analytical method validations should be completed before marketing authorization (16-18).

The present guidelines do not lay down detailed recommendations for specific classes of biological products (e.g. vaccines). Therefore attention is directed to other specific guidance documents issued by WHO and, in particular, to recommendations to assure the quality, safety and efficacy of the specific product.¹

Table 1 provides further illustration about the typical risk-based application of the current guidelines (3,6). It should be noted that this table is illustrative only and is not intended to describe the precise scope.

Table 1. Guidance on the scope of the current guidelines (illustrative)

Type and source of material	Example products	Application of the guideline to steps in manufacture					
1. Animal or	Heparins, insulin,	Collection of	Cutting, mixing,	Isolation and	Formulation,		
plant sources:	enzymes, proteins,	plant, organ,	and/or initial	Purification	filling		
non-transgenic	allergen extract,	tissue or fluid	processing				
	ATMPs, animal						
	immune sera						
2. Virus or	Viral or bacterial	Establishment and	Cell culture and/or	Inactivation when	Formulation,		

¹ See: http://www.who.int/biologicals/en/ (accessed 3 July 2015).

_

Post ECBS version Page 6

bacteria/fermentat	vaccines, enzymes,	maintenance of	fermentation	applicable,	filling
ion/cell culture	proteins	MCB, WCB,		isolation and	
		MVS, WVS		purification	
3. Biotechnology	Recombinant products,	Establishment and	Cell culture and/or	Isolation,	Formulation,
fermentation/cell	mAbs, allergens,	maintenance of	fermentation	purification,	filling
culture	vaccines, gene therapy	MCB, WCB,		modification	
	(viral and nonviral	MSL, WSL			
	vectors, plasmids)				
4. Animal	Recombinant	Master and	Collection,	Isolation,	Formulation,
sources:	proteinsATMPs	working	cutting, mixing,	purification and	filling
transgenic		transgenic bank	and/or initial	modification	
			processing		
5. Plant sources:	Recombinant proteins,	Master and	Growing and/or	Initial extraction,	Formulation,
transgenic	vaccines, allergen	working	harvesting	isolation,	filling
		transgenic bank		purification,	
				modification	
6. Human sources	Urine-derived	Collection of fluid	Mixing, and/or	Isolation and	Formulation,
	enzymes, hormones		initial processing	purification	filling
7. Human and/or	Gene therapy:	Donation,	Manufacture	Ex vivo genetic	Formulation,
animal sources	genetically modified	procurement and	vector, and cell	modification of	filling
	cells	testing of starting	purification	cells, establish	
		tissue/cells ^{Error!}	and processing	MCB, WCB or	
		Bookmark not defined.		cell stock	
	Somatic cell therapy	Donation,	Establishment and	Cell isolation,	Formulation,
		procurement and	maintenance	culture	combination,
		testing of starting	MCB, WCB or	purification,	filling
		tissue/cells ^{Error!}	cell stock	combination with	
		Bookmark not defined.		noncellular	
				components	
	Tissue engineered	Donation,	Initial processing,	Cell isolation,	Formulation,
	Products	procurement and	isolation and	culture,	combination,
		testing of starting	purification,	purification,	filling
		tissue/cells ¹	establish and	combination with	
			maintenance	noncellular	
			MCB, WCB,	components	
			primary cell stock		

¹ GMP guidelines, as described in this document, are not applied to this step. Other national regulations, requirements, recommendations and/or guidelines may apply, as deemed necessary by the NRA.

3. Glossary

Besides the terms defined in WHO's *Good manufacturing practices for pharmaceutical products: main principles* (1, 2), the definitions given below apply to the terms as used in this document. These terms may have different meanings in other contexts.

Active substance: A defined process intermediate containing the active ingredient, which is subsequently formulated with excipients to produce the drug product. This may also be referred to as a drug substance or active ingredient in other documents.

Adventitious agents: Contaminating microorganisms of the cell culture or source materials, including bacteria, fungi, mycoplasmas/spiroplasmas, mycobacteria, rickettsia, protozoa, parasites, transmissible spongiform encephalopathy (TSE) agents, and viruses that have been unintentionally introduced into the manufacturing process of a biological product.

The source of these contaminants may be from the legacy of the cell line, the raw materials used in the culture medium to propagate the cells (in banking, in production, or in their legacy), the environment, personnel, equipment or elsewhere.

Allergen: An allergen is a molecule capable of inducing an Immunoglobulin E (IgE) response and/or a Type I allergic reaction.

Antibodies: Proteins produced naturally by the B-lymphocytes that bind to specific antigens. Using rDNA technology, antibodies are also produced in other (continuous) cell lines. Antibodies may be divided into two main types – monoclonal and polyclonal antibodies – on the basis of key differences in their methods of manufacture. Also called immunoglobulins.

Antigens: Substances (e.g. toxins, foreign proteins, bacteria, tissue cells, venoms) capable of inducing specific immune responses.

Axenic: A single organism in culture which is not contaminated with any other organism.

Bioburden: The level and type (i.e. objectionable or not) of micro-organisms present in raw materials, media, biological substances, intermediates or finished products. Regarded as contamination when the level and/or type exceed specifications.

Biohazard: Biological material considered to be hazardous to a person and/or the environment.

Biological starting materials: Starting materials derived from a biological source that mark the beginning of the manufacturing process of a drug, as described in a marketing authorization or licence application, from which the active ingredient is derived either directly (e.g. plasma derivatives, ascitic fluid, bovine lung) or indirectly (e.g. cell substrates, host/vector production cells, eggs, viral strains).

Biosafety risk group: The containment conditions required for safe handling of organisms associated with different hazards, ranging from Risk Group 1 (lowest risk, no or low individual and community risk, unlikely to cause disease) to Risk Group 4 (highest risk, high individual and community risk, usually cause severe disease, which is likely to spread with no prophylaxis or treatment available) (19).

Campaign manufacture: The manufacture of a uninterrupted sequence of batches of the same product or intermediate in a given period of time, followed by strict adherence to accepted control measures before transfer to another product or different serotype. The products are not run at the same time but may be run on the same equipment.

Cell bank: A collection of appropriate containers whose contents are of uniform composition and stored under defined conditions. Each container represents an aliquot of a single pool of cells.

Cell culture: The process by which cells are grown *in vitro* under defined and controlled conditions where the cells are no longer organized into tissues. Cell cultures are operated and processed under axenic conditions to ensure a pure culture absent of microbial contamination.

Cell stock: Primary cells expanded to a given number of cells to be aliquoted and used as starting material for production of a limited number of lots of a cell-based medicinal product.

Containment: The concept of using a process, equipment, personnel, utilities, system or facility for containing product, dust or contaminants in one zone, preventing them from escaping and also from entering into another zone.

Continuous culture: Process by which the growth of cells is maintained by periodically replacing a portion of the cells and the medium so that there is no lag or saturation phase.

Control strategy: A planned set of controls, derived from current product and process understanding, that assures process performance and product quality. The controls can include parameters and attributes related to active substance and finished product materials and components, facility and equipment operating conditions, in-process controls, finished product specifications, and the associated methods and frequency of monitoring and control.

Cross-contamination: Contamination of a starting material, intermediate product or finished product with another starting material or product during production. In multi-product facilities, cross-contamination can occur throughout the manufacturing process, from generation of the master cell bank (MCB) and working cell bank (WCB) to finished product.

Dedicated: Facility, personnel, equipment or piece of equipment used only in the manufacture of a particular product or a group of specified products of similar risk.

Dedicated area: These areas may be in the same building as another area but should be separated by a physical barrier and have, e.g. separate entrances, staff facilities and air-handling systems. It refers to as self-contained facility in other GMP documents.

Feeder cells: Cells used in co-culture to maintain pluripotent stem cells. For human embryonic stem cell culture, typical feeder layers include mouse embryonic fibroblasts (MEFs) or human embryonic fibroblasts that have been treated to prevent them from dividing.

Finished product: A finished dosage form that has undergone all stages of manufacture, including packaging in its final container and labelling. This may also be referred to as a finished dosage form, drug product, or final product in other documents.

Fermentation: Maintenance or propagation of microbial cells in vitro (fermenter). Fermentation is operated and progressed under axenic conditions to ensure a pure culture absent of contaminating microorganisms.

Harvesting: Procedure by which the cells, inclusion bodies or crude supernatants containing the unpurified active ingredient are recovered.

Hybridoma: An immortalized cell line that secretes desired (monoclonal) antibodies and are typically derived by fusing B-lymphocytes with tumor cells.

Inactivation: Removal or reduction to an acceptable limit of infectivity of microorganisms or detoxification of toxins by chemical or physical modification.

Master cell bank (MCB): A quantity of well-characterized cells of animal or other origin, derived from a cell seed at a specific population doubling level (PDL) or passage level, dispensed into multiple containers and stored under defined conditions. The master cell bank is prepared from a single homogeneously mixed pool of cells. In some cases, such as genetically engineered cells, the MCB may be prepared from a selected cell clone established under defined conditions. However, the MCB may not be clonal. The MCB is used to derive a working cell bank (WCB).

Monoclonal antibodies (mAbs): Homogenous antibody population obtained from a single clone of lymphocytes or by recombinant technology and which bind to a single epitope.

Pharmaceutical quality system (PQS): Management system for directing and controlling a pharmaceutical company with regard to quality.

Polyclonal antibodies: Derived from a range of lymphocyte clones and produced in humans and animals in response to the epitopes on most "non-self" molecules.

Primary containment: A system of containment that prevents the escape of a biological agent into the immediate working environment. It involves the use of closed containers or biological safety cabinets along with secure operating procedures.

Quality risk management (QRM): A systematic process for the assessment, control, communication and review of risks to the quality of pharmaceutical products across the product life cycle.

Reference sample: A sample of a batch of starting material, packaging material, intermediate or finished product which is stored for the purpose of being analysed should the need arise during the shelf-life of the batch concerned.

Retention sample: A sample of a fully packaged unit from a batch of finished product. It is stored for identification purposes (e.g. presentation, packaging, labelling, patient information leaflet, batch number, expiry date) should the need arise during the shelf-life of the batch concerned.

Seed lot: A quantity of live cells or viruses which has been derived from a single culture (although not necessarily clonal), has a uniform composition and is aliquoted into appropriate storage containers from which all future products will be derived, either directly or via a seed lot system.

The following derived terms are used in these guidelines:

- Master seed lot (MSL): a lot or bank of cells or viruses from which all future vaccine production will be derived. The MSL represents a well-characterized collection of cells or viruses or bacteria of uniform composition. Also referred to as "master virus seed" (MVS) for virus seeds, "master seed bank", "master seed antigen" or "master transgenic bank" in other documents.
- Working seed lot (WSL): a cell or viral or bacterial seed lot derived by propagation from the MSL under defined conditions and used to initiate production of vaccines on a lot-by-lot basis. Also referred to as "working virus seed" (WVS) for virus seeds, "working seed bank", "working seed antigen" or "working transgenic bank" in other documents.

Specific pathogen free (SPF): Animal materials (e.g. chickens, embryos, eggs or cell cultures) used for the production or quality control of biological products derived from groups (e.g. flocks or herds) of animals free from specified pathogens. Such flocks or herds are defined as animals sharing a common environment and having their own caretakers who have no contact with non-SPF groups.

Starting materials: Any substances of a defined quality used in the production of a pharmaceutical product, but excluding packaging materials. In the context of biological products manufacture examples of starting materials may include cryo-protectants, feeder cells, reagents, growth media, buffers, serum, enzymes, cytokines, growth factors, amino acids, etc.

Transgenic: An organism that contains a foreign gene in its normal genetic component for the expression of biological pharmaceutical materials.

Vaccine: A preparation containing antigens capable of inducing an active immune response for the prevention, amelioration or treatment of infectious diseases.

Working cell bank (WCB): A quantity of well-characterized cells of animal or other origin, derived from an MCB at a specific PDL or passage level, dispensed into multiple containers, and stored under defined conditions. The WCB is prepared from a single homogeneously mixed pool of cells (often, this is the MCB). One or more of the WCB containers is used for each production culture.

4. Principles and general considerations

The manufacture of biological products should be undertaken in accordance with the basic principles of GMP. The points covered by these guidelines should, therefore, be considered complementary to the general recommendations set out in the current WHO *Good manufacturing practices for pharmaceutical products: main principles*

(1) and associated specialized guidelines and recommendations (1-3, 9, 12, 13) as well as other WHO documents related specifically to the production and control of biological products established by the WHO Expert Committee on Biological Standardization.¹

The manufacture, control and administration of biological active substances and finished products require certain specific considerations and precautions arising from the nature of these products and their processes. Unlike conventional pharmaceutical products which are manufactured using chemical and physical techniques capable of a high degree of consistency, the manufacture of biological active substances and finished products involves biological processes and materials, such as cultivation of cells or extraction from living organisms. These biological processes may display inherent variability, so that the range and nature of by-products may be variable. As a result, quality risk management (QRM) principles are particularly important for this class of materials and should be used to develop the control strategy across all stages of manufacture so as to minimise variability and to reduce the opportunity for contamination and cross-contamination.

Materials and processing conditions used in cultivation processes are designed to provide conditions for the growth of target cells and microorganisms, therefore, extraneous microbial contaminants have the opportunity to grow. Furthermore, many biological products have limited ability to withstand certain purification techniques particularly those designed to inactivate or remove adventitious viral contaminants. The design of the processes, equipment, facilities, utilities, the conditions of preparation and addition of buffers and reagents, sampling and training of the operators are key considerations to minimise such contamination events. Specifications outlined in WHO guidelines and recommendations will determine whether and to what stage substances and materials can have a defined level of bioburden or need to be sterile. Similarly, manufacturing should be consistent with other specifications set out in their product summary files, marketing authorization or clinical trial approvals (e.g. number of generations (expressed as as doublings or passages) between the seed lot or cell bank).

Many biological materials e.g. live attenuated bacteria and viruses, cannot be terminally sterilized by heat, gas or radiation. In addition, some products, such as certain live and adjuvanted biologicals (e.g. BCG, cholera), may not be sterilized by filtration processes. For these axenic products, processing should be conducted aseptically to minimise the introduction of contaminants from the point where a potential contamination cannot be removed from the manufacturing process. Where

_

¹ See http://www.who.int/biologicals/en/, accessed 3 July 2015.

they exist, WHO guidance documents should be consulted on the validation of specific manufacturing methods, e.g. virus removal or inactivation (20). The robust environmental controls and monitoring and, wherever feasible, in-situ cleaning and sterilization systems together with the use of closed systems can significantly reduce the risk of accidental contamination and cross-contamination.

Control usually involves biological analytical techniques, which typically have a greater variability than physico-chemical determinations. The combination of variability in starting materials and the potential for subtle changes during the manufacturing process of biological products also requires emphasis on production consistency which becomes a special concern because of the need to link consistency to original clinical trials documenting the product's safety and efficacy. A robust manufacturing process is therefore crucial and in-process controls take on a particular importance in the manufacture of biological active substances and medicinal products.

Because of the risks inherent in producing and manipulating pathogenic and transmissible microorganisms during production and testing of biological materials, GMP should prioritize the safety of the recipient to whom the biological product is administered, the safety of the operators during operations and the protection of the environment.

Biosafety considerations, should follow national guidelines and (if applicable and available) international guidelines. In most countries, regulation of GMPs and biosafety are governed by different institutions. Especially in the context of manufacturing of pathogenic biological products of Biosafety Risk Group 3 and 4, close collaboration between those institutions is required to assure that both, product contamination and environmental contamination levels are controlled within acceptable limits. Specific recommendations regarding containment are outlined in Chapter 10.

5. Pharmaceutical quality system and quality risk

management

Biological products, like any pharmaceutical product, should be manufactured in accordance with the requirements of a pharmaceutical quality system (PQS) based on a life-cycle approach as defined in WHO *Good manufacturing practices for pharmaceutical products: main principles (1)*. This approach facilitates innovation and continual improvement, and also strengthens the link between pharmaceutical development and manufacturing activities.

QRM principles should be used to develop the control strategy across all manufacturing and control stages – including materials source and storage, personnel and materials flow, manufacture and packaging, quality control, quality assurance, storage and distribution activities, as described in *WHO guidelines on quality risk management (13)*, and other document *(21)*. Due to the inherent variability of biological processes and starting materials, on-going trend analysis and periodic review are particularly important elements of PQS. Thus, special attention should be paid to starting material controls, change control, trend analysis and deviation management in order to ensure production consistency. Monitoring systems should be designed so as to provide early detection of any unwanted or unanticipated factors that may affect the quality, safety and efficacy of the product. The effectiveness of the control strategy to monitor, reduce and manage such risks should be regularly reviewed and updated taking into account scientific and technical progress.

6. Personnel

- 6.1 Persons responsible for production and control should have an adequate background in relevant scientific disciplines such as microbiology, biology, biometry, chemistry, medicine, pharmacy, pharmacology, virology, immunology, biotechnology and veterinary medicine, together with sufficient practical experience to enable them to perform their duties.
- 6.2 The health status of personnel should be taken into consideration for product safety. Where necessary, personnel engaged in production, maintenance, testing and animal care (and inspections) should be vaccinated with appropriate specific vaccines and have regular health checks. Any changes in the health status of personnel, which could adversely affect the quality of the product, should preclude work in the production area and appropriate records kept. The scope and frequency of health monitoring should commensurate to the risk to the product and personnel.
- 6.3 Training in cleaning and disinfection procedures, hygiene and microbiology should emphasize the risk of microbial and adventitious contamination and the nature of the target microorganisms and growth media routinely used.
- 6.4 Where required to minimise the opportunity for cross-contamination, restrictions on the movement of all personnel (including quality control, maintenance and cleaning staff) should be defined on the basis of QRM principles. In general, all personnel including those not routinely involved in the production operation, e.g. management, engineering staff and validation staff or auditors, should not pass from areas with exposure to live microorganisms, genetically modified microorganisms, animal tissue, toxins, venoms or animals

to areas where other products (inactivated or sterile) or different organisms are handled. If such passage is unavoidable during a working day, the contamination control measures (e.g. clearly defined decontamination measures, including a complete change of appropriate clothing and shoes, and showering if applicable) should be followed by all personnel visiting any such production area unless otherwise justified on the basis of QRM.

- 6.5 Because the risks are difficult to manage, personnel working in animal facility should be restricted from entering production areas where potential risks of cross contamination exist.
- 6.6 Staff assigned to production of bacille Calmette-Guerin (BCG) products should not work with other infectious agents. In particular, they should not work with virulent strains of *M. tuberculosis*, nor should they be exposed to a known risk of tuberculosis infection (22). Additionally, they should be carefully monitored, with regular health checks screening for tuberculosis infection.
- 6.7 Personnel working in BCG manufacturing and animal quarters if needed to be reassigned to other manufacturing unit, should not be allowed into those areas until they pass their health check.

7. Starting materials

- 7.1 The source, origin and suitability of active substances, starting materials (e.g. cryo-protectants, feeder cells), buffers and media (e.g. reagents, growth media, serum, enzymes, cytokines, growth factors, amino acids) and other components of the finished product should be clearly defined and controlled according to the principles set out in WHO *GMP for pharmaceutical products* (1).
- 7.2 Manufacturers should retain information describing the source and quality of the biological materials used, for at least one year after the expiry date of the finished products and according to local regulations concerning biological products. It has been found that documents retained for longer periods may provide useful information related to AEFI and other investigations.
- 7.3 All starting material suppliers (i.e. manufacturers) should be initially qualified on the basis of documented criteria and with a risk-based approach, and regular assessments of their status should also be carried out. Particular attention should be given to the identification of, and monitoring for variability that may affect biological processes. When starting materials are sourced from brokers who could increase the risk of contamination by performing repackaging operations

under GMPs (1,3), they should be carefully qualified; an audit may be a part of such qualification, as needed.

- 7.4 An identity test, or equivalent, should be performed on each batch of received starting materials prior to release. The number of containers sampled should be justified on the basis of QRM principles and in agreement with all applicable guidelines (23). The identification of all starting materials should be in compliance with the requirements appropriate to the stage of manufacture. The level of testing should be commensurate with the qualification level of the supplier and the nature of the materials used. In the case of starting material used to manufacture active substances the number of samples taken should be based on statistically recognized criteria and these QRM principles, however, for those starting materials and intermediates used in the formulation of finished product each container should be sampled for identity test in accordance with the main principles of *GMP for pharmaceutical products* (1) unless reduced testing has been validated.
- 7.5 The sampling process should not adversely affect the quality of the product. Incoming starting materials should be sampled under appropriate conditions in order to prevent contamination and cross-contamination.
- 7.6 Where justified, such as the special case of sterile starting materials, it may be acceptable to reduce the risk of contamination by not performing sampling at the time of receipt but to perform the testing later on samples taken at the time of use. In such cases, release of the finished product is conditional on satisfactory results of these tests.
- 7.7 Where the necessary tests for approving starting materials takes a significantly long time, it may be permissible by exception to process starting materials before the test results are available. The risk of using those materials should be clearly justified in a documented manner, understood and assessed under the principles of QRM. In such cases, release of the finished product is conditional on satisfactory results of these tests. It must be ensured that this is not standard practice and occurs only with justification of the risk.
- 7.8 The risk of contamination of starting materials during their passage along the supply chain should be assessed, with particular emphasis on adventitious agents e.g. transmissible spongiform encephalopathy (TSE) (24). Other materials that come into direct contact with manufacturing equipment and/or with potential product contact surfaces (such as filter media, growth media during aseptic process simulations, and lubricants) should also be controlled. A

- quality risk assessment should be performed to evaluate the potential for adventitious agents in biological starting materials.
- 7.9 Where required, sterilization of starting materials should be carried out by heat where possible. Where necessary, other appropriate validated methods may also be used for this purpose (e.g. irradiation and filtration).
- 7.10 The controls required for the quality of sterile starting materials and on the aseptic manufacturing process should be based on the principles and guidance contained in the current WHO good manufacturing practices for sterile pharmaceutical products (2).
- 7.11 The transport of critical materials, reference materials, active substances, human tissues and cells to the manufacturing site should be controlled as part of a written quality agreement between the responsible parties if they are different commercial entities. The manufacturing sites should have documentary evidence of adherence to the specified storage and transport conditions, including cold chain requirements, if required. The traceability requirements starting at tissue establishments through to the recipient(s), and vice versa, including materials in contact with the cells or tissues should be maintained.

8. Seed lots and cell banks

Recommendations set out in WHO's *Good manufacturing practices for active pharmaceutical ingredients*, Section 18 on Specific guidance for APIs manufactured by cell culture/fermentation (3) should be followed.

- 8.1 Where human or animal cells are used as feeder cells in the manufacturing process, appropriate controls over the sourcing, testing, transport and storage should be in place.
- 8.2 In order to prevent the unwanted drift of genetic properties which might result from repeated subcultures or multiple generations, the production of biological products obtained by microbial culture, cell culture or propagation in embryos and animals should be based on a system of master and working seed lots and/or cell banks, which is the beginning of the manufacturing process of certain biological products (e.g. vaccines).
- 8.3 The number of generations (expressed as passages or doublings) between the seed lot or cell bank and the finished product, defined as maximum, should be consistent with the marketing authorization dossier and should be followed.

- 8.4 Cell-based medicinal products are often generated from a cell stock obtained from a limited number of passages. In contrast with the two-tier system of MCBs and WCBs, the number of production runs from a cell stock is limited by the number of aliquots obtained after expansion and does not cover the entire life cycle of the product. Cell stock changes should be covered by a validation protocol and communicated to the NRA, as applicable.
- 8.5 Establishment and handling of the MCBs and WCBs should be performed under conditions which are demonstrably appropriate. These should include an appropriately controlled environment to protect the seed lot and the cell bank and the personnel handling them. To establish the minimum requirements for clean room grade and environmental monitoring, for vaccines see WHO's Environmental monitoring of clean rooms in vaccine manufacturing facilities: points to consider for manufacturers of human vaccines (25). During the establishment of the seed lot and cell bank, no other living or infectious material (e.g. virus, cell lines or microbial strains) should be handled simultaneously in the same area or by the same persons, as defined in WHO's Recommendations for the evaluation of animal cell cultures as substrates for the manufacture of biological medicinal products and for the characterization of cell banks (26).
- 8.6 Quarantine and release procedures for master and working cell banks/seed lots should be followed, including adequate characterization and testing for contaminants. Initially, full characterization testing of the MCB should be done, including genetic identification. A new MCB (from a previous initial clone, MCB or WCB) should be subjected to the same established testing as the original MCB, unless justified. Thereafter, the viability, purity and other stability indicating attributes of seed lots and cell banks should be checked regularly according to justified criteria. Evidence of the stability and recovery of the seed lots and banks should be documented and records should be kept in a manner that permits trend evaluation.
- 8.7 Each storage container should be adequately sealed, clearly labelled and kept at an appropriate temperature. A stock inventory should be kept. The storage temperature should be recorded continuously and, where applicable, the liquid nitrogen level should be monitored. Any deviation from the set limits, and any corrective and preventive action taken, should be recorded. Temperature deviations should be detected as early as possible (e.g. with the use of an alarm system for temperature and nitrogen levels).
- 8.8 Seed lots and cell banks should be stored and used in such a way as to minimize the risks of contamination or alteration (e.g. stored in qualified ultra-low temperature freezers or liquid nitrogen storage containers). Control measures

for the storage of different seeds and/or cells in the same area or equipment should prevent mix-up and should take into account the infectious nature of the materials in order to prevent cross-contamination.

- 8.9 MSLs, MCBs, and preferably also WSLs and WCBs, should be stored in two or more controlled separate sites in order to minimize the risks of total loss due to natural disaster, equipment malfunction or human error. A contingency plan should be in place.
- 8.10 The storage and handling conditions for the cell or seed banks should be defined. Access should be restricted to authorized personnel and controlled; appropriate records should be maintained. Records of location, identity and inventory of individual containers should be kept. Once containers are removed from the seed lot/cell bank management system, they should not be returned to stock.

9. Premises and equipment

- 9.1 In general, preparations containing live microorganisms and viruses should not be manufactured, and containers should not be filled in areas used for the processing of other pharmaceutical products. However, if the manufacturer can demonstrate and validate effective containment and decontamination of the live microorganisms and viruses, the use of multi-product facilities may be justifiable. When multi-product facilities involve live microorganisms and viruses, the manufacturer should demonstrate and validate effective decontamination of the previously-used live microorganisms and viruses. In addition, measures such as campaign production, closed systems and/or disposable systems should be considered and should be based on QRM (see Chapter on "Containment" and "Campaign production").
- 9.2 Documented QRM should be carried out for every additional product in a biological manufacturing multi-product facility, which may include a potency and toxicological evaluation based on cross-contamination risks. Other factors to be taken into account include facility/equipment design and use, personnel and material flows, microbiological controls, physico-chemical characteristics of the active substance, process characteristics, cleaning processes and analytical capabilities relative to the relevant limits established from the evaluation of the products. The outcome of the QRM process should be the basis for determining the necessity for premises and equipment to be dedicated to a particular product or product family and extent to which this should be the case. This may include dedicating specific product contact parts. The NRA should approve the use of a manufacturing facility for production of multiple products on case-to-case basis.

- 9.3 Killed vaccines, antisera and other biological products including those made by rDNA techniques, toxoids and bacterial extracts may, after inactivation, be manufactured on the same premises provided that adequate decontamination and cleaning measures are implemented on the basis of QRM.
- 9.4 Cleaning and sanitization should take into account that processes often include the handling of growth media and other growth-promoting agents. Validation studies should be carried out to ensure the effectiveness of cleaning, sanitization and disinfection, including elimination of residues of used agents. Environmental and personnel safety precautions should be taken during the cleaning and sanitization processes. Use of cleaning and sanitizing agents should not pose any major risk to the performance of equipment.

The use of closed systems to improve asepsis and containment should be considered where practicable. Where open systems are utilized during processing (e.g. during addition of growth supplements, media, buffers, gasses, sampling and aseptic manipulations during the handling of live cells such as in cell therapy products), control measures should be put in place to prevent contamination, mix-up and cross-contamination. Logical and unidirectional flows of personnel, materials and processes, use of clean-in-place (CIP) and sterilize-in-place (SIP) systems should be considered wherever possible. Where sterile single use systems such as bags and connectors are utilized, they should be qualified with respect to suitability, extractables, leachables and integrity.

- 9.5 Because of the variability of biological products and the corresponding manufacturing processes, approved starting materials that have to be measured or weighed for the production process (e.g. growth media, solutions and buffers) may be kept in small stocks in the production area for a specified period of time according to defined criteria such as for the duration of manufacture of the batch or of the campaign. Appropriate storage conditions and controls should be maintained during such temporary storage. These materials should not be returned to the general stock. Materials used to formulate buffers, growth media, etc. should be weighed and made into a solution in a contained area using local protection (e.g. classified weighing booth) outside the aseptic processing areas in order to minimize particulate contamination of the latter areas.
- 9.6 In manufacturing facilities, the mix-up of entry and exit of personnel should be avoided through separate change rooms or through procedural controls where Biosafety Risk Group 3 and 4 organisms (19) are handled.

10. Containment

- 10.1 Airborne dissemination of live microorganisms and viruses used for the production process, including those from personnel, should be avoided.
- 10.2 Adequate precautions should be taken to avoid contamination of the drainage system with dangerous effluents. Drainage systems should be designed in such a way that effluents can be effectively neutralized or decontaminated to minimize the risk of cross-contamination. Specific and validated decontamination systems should be considered for effluents when infectious and/or potentially infectious materials are used for production. Local regulations should be complied with in order to minimize the risk of contamination of the external environment according to the risk associated with the biohazardous nature of waste materials.
- 10.3 Dedicated production areas should be used for the handling of live cells capable of persistence in the manufacturing environment, for pathogenic organisms of Biosafety Risk Group 3 or 4, and/or for spore-forming organisms until the inactivation process is accomplished and verified. For *Bacillus anthracis*, *Clostridium tetani* and *Clostridium botulinum*, strictly dedicated facilities should be utilized for each individual product. Up-to-date information on these and other high-risk or "special agents" should be sought from major information resources (27). Where campaign manufacture of spore-forming organisms occurs in a facility or suite of facilities, only one product should be processed at any one time.

Use of any pathogenic organism above Biosafety Risk Group 3 may be permitted by the NRA according to the biohazard classification of the organism, the risk assessment of the biological product and its emergency demand.

- 10.4 Production of BCG related product should take place in a dedicated area and by means of dedicated equipment and utilities (e.g. HVAC systems) in order to minimize the hazard of cross-contamination.
- 10.5 Specific containment requirements may apply for certain products (e.g. polio vaccine) where containment requirements are defined in accordance with the WHO global action plan to minimize poliovirus facility-associated risk (28) and WHO's Guidelines for the safe production and quality control of inactivated poliomyelitis vaccine manufactured from wild polioviruses (29). The measures and procedures necessary for containment (i.e. for the environment and safety of the operator) should not conflict with those for product quality.

- 10.6 Air-handling systems should be designed, constructed and maintained to minimize the risk of cross-contamination between different manufacturing areas, as required. The need for dedicated air-handling units or single-pass systems should be based on QRM principles, taking into account the relevant organisms' biohazard classification, containment requirements, process and equipment risk. In the case of Biosafety Risk Group 3 organisms, air should not be recirculated to any other area in the facility and should be exhausted through high-efficiency particulate air (HEPA) filters that are regularly checked for performance. A dedicated non-recirculating ventilation system and HEPA-filtered exhaust air should be provided for handling Biosafety Risk Group 4 organisms (27).
- 10.7 Primary containment equipment should be designed and initially qualified for integrity in order to ensure that the escape of biological agents and/or material into the immediate working area and outside environment is prevented. Thereafter, in line with relevant guidelines and QRM principles, periodical tests should be performed to ensure that the equipment is in proper working condition.
- 10.8 Activities associated with the handling of live biological agents (e.g. centrifugation and blending of products which can lead to aerosol formation) should be contained in such a way as to prevent contamination of other products or egress of live agents into the working and/or outside environment. The viability of such organisms and their biohazard classification should be taken into consideration as part of the management of such risks.

Accidental spillages, especially of live organisms, must be dealt with quickly and safely. Validated decontamination measures should be available for each organism or groups of related organisms. Where different strains of single bacteria species or very similar viruses are involved, the decontamination process may be validated with one representative strain, unless the strains vary significantly in their resistance to the agent(s) involved

- 10.9 Areas where Biosafety Risk Group 3 or 4 organisms are handled should always have a negative air pressure relative to the environment. This will ensure the containment of the organism in unlikely events such as failure of the door interlock. Air-lock doors should be interlocked to avoid their being opened simultaneously. Differential pressure alarms should be present wherever required, and should be validated and monitored.
- 10.10 Air-vent filters should be hydrophobic and subject to integrity testing at intervals determined by QRM approach.

10.11 Where filtration of exhaust air is necessary, safe changing of filters or bag-in-bag-out housings should be employed. Once removed, these filters should be decontaminated and properly destroyed. Other inactivation technologies such as heat inactivation and steam scavenging may be considered for exhaust air, in addition to HEPA filtration, for effective inactivation of pathogenic organisms of Biosafety Risk Groups 3 and/or 4.

11. Clean rooms

11.1 The WHO good manufacturing practices for sterile pharmaceutical products (2) defines and establishes the required class/grade of clean areas for the manufacture of sterile products according to the operations performed, including final aseptic fill. Additionally, in order to address the specific manufacturing processes involved in the production of biological products, and particularly vaccines, the WHO guidance document *Environmental monitoring* of clean rooms in vaccine manufacturing facilities: points to consider for manufacturers of human vaccines (25) may be used to develop the environmental classification requirements for biological manufacturing processes.

As part of the control strategy, the degree of environmental control of particulate and microbial contamination of the production premises should be adapted to the intermediate or finished product and also to the production step, taking into account the potential level of contamination of the starting materials and the risks to the finished product.

11.2 The environmental monitoring programme should be supplemented by the inclusion of methods to detect the presence of specific microorganisms used for production (e.g. recombinant yeast and toxin and polysaccharide producing bacterium). The environmental monitoring programme may also include detection of produced organisms and adventitious agents of production organisms, especially when campaign manufacture is applied on the basis of QRM principles.

12. Production

12.1 Since cultivation conditions, media and reagents are designed to promote the growth of cells or microbial organisms, typically in an axenic state, particular attention should be paid to the control strategy for ensuring that there are effective steps for preventing or minimizing the occurrence of unwanted

bioburden, endotoxins, viruses of animal and human origin, and associated metabolites.

- 12.2 The QRM process should be the basis for implementing the technical and organizational measures required to control risks of contamination and cross-contamination. These could include, though are not limited to, the following:
 - carrying out processing and filling in segregated areas;
 - containing material transfer by means of airlock and appropriate type of pass box with validated transfer procedures, clothing change and effective washing and decontamination of equipment;
 - recirculation of only treated (HEPA filtered) air;
 - acquiring knowledge of key characteristics of all cells, organisms and any adventitious agents (e.g. pathogenicity, detectability, persistence, susceptibility to inactivation) within the same facility;
 - when considering the acceptability of concurrent work in cases where
 production is characterized by multiple small batches from different
 starting materials (e.g. cell-based products), taking into account factors
 such as the health status of donors and the risk of total loss of a product
 from or for specific patients during development of the
 cross-contamination control strategy;
 - preventing the risk of live organisms and spores from entering non-related areas or equipment by addressing all potential routes of cross-contamination (e.g. through the heating, ventilation and air conditioning (HVAC) system, the use of single-use components and closed systems);
 - conducting environmental monitoring specific to the microorganism being manufactured in adjacent areas while paying attention to cross-contamination risks arising from the use of certain monitoring equipment (e.g. airborne particle monitoring) in areas handling live and/or spore-forming organisms; and
 - using campaign-based production (see Chapter on "Campaign production").
- 12.3 When applicable, the inoculum preparation area should be designed such as to control the risk of contamination effectively and should be equipped with a biosafety hood for primary containment.
- 12.4 If possible, growth media should be sterilized in situ by heat or in-line microbial retentive filters. Additionally, microbial retentive in-line filters should be used for routine addition of gases, media, acids or alkalis, etc., to fermenters or bioreactors.

- 12.5 Data from continuous monitoring of certain production processes (e.g. fermentation) should form part of the batch record. Where continuous culture is used, special consideration should be given to parameters such as temperature, pH, pO₂, CO₂ and the rate of feed or carbon source with respect to growth of cells.
- 12.6 In cases where a viral inactivation or removal process is performed, measures (e.g. related to facility layout, unidirectional flow and equipment) should be taken to avoid the risk of recontamination of treated products by non-treated products.
- 12.7 A wide variety of equipment and components (e.g. resins, matrices and cassettes) are used for purification purposes. QRM principles should be applied to devise the control strategy regarding these pieces of equipment and associated components when used in campaign manufacture and in multi-product facilities. The reuse of components at different stages of processing of one product is discouraged but, if performed, should be validated. Acceptance criteria, operating conditions, regeneration methods, life span and sanitization or sterilization methods, cleaning process, and hold time between use of reused components should be defined and validated. Reuse of components for different products is not acceptable.
- 12.8 Where adverse donor (human or animal) health information becomes available after procurement and/or processing, and this information relates to product quality, appropriate measures should be taken including product recall, if applicable.
- 12.9 Antibiotics may be used during the early stages of production to help prevent inadvertent microbial contamination or to reduce the bioburden of living tissues and cells. In this case, the use of antibiotics should be well justified and they should be cleared from the manufacturing process at the stage specified in the marketing authorization. Acceptable residual levels should be defined and validated. Penicillin and other beta-lactam antibiotics should not be used at any stage of the process.
- 12.10 A procedure should be in place to address equipment and/or accessories failure e.g. air vent filter failure, which should include a product impact review. If such failures are discovered post-batch release, NRA should be notified and the need of a batch recall should be considered.

13. Campaign production

- 13.1 The decision to use a facility or filling line for campaign manufacture should be justified in a documented manner and should be based on a systematic risk approach for each product (or strain), taking into account the containment requirements and the risk of cross-contamination to the next product. Campaign changeover procedures, including sensitive techniques used for the determination of residues, should be validated and proper cleaning acceptance criteria should be defined on a toxicology basis of product residues from the last campaign, as applicable. Where equipment is assigned to continued production or campaign production of successive batches of the same intermediate product, equipment should be cleaned at appropriate validated intervals to prevent build-up and carry-over of contaminants (e.g. product degradants or objectionable levels of microorganisms).
- 13.2 For downstream operations of certain products, campaign production may be acceptable if well justified (e.g. pertussis, diphtheria). For finishing operations (i.e. formulation and filling), the need for dedicated facilities or the use of campaigns in the same facility will depend on the specific needs of the biological product, on the characteristics of the other products (including any nonbiological products), on the filling technologies used (e.g. single-use closed systems), and on local NRA regulations. Labelling and packaging operations can be done in a multi-product facility.
- 13.3 Campaign changeover involves intensive decontamination/sterilisation (if required) and cleaning of the equipment and manufacturing area. The decontamination/sterilisation (if required) and cleaning should include all equipment and accessories used during production, as well as the facility itself. The following recommendations should be considered:
 - Waste should be removed from the manufacturing area or sent to the bio-waste system in a safe manner.
 - Materials should be transferred by a validated procedure.
 - The Quality Unit should confirm area clearance by inspection, along with a review of the campaign changeover data (including monitoring results), prior to releasing the area for the next product.
- 13.4 When required, the corresponding diluent for the product can be filled in the same facility in line with the defined campaign production strategy for finished product.
- 13.5 When campaign-based manufacturing is considered, the facility layout and the design of the premises and equipment should permit effective cleaning and

sterilization/decontamination (if required) based on QRM principles and validated procedures after the production campaign. In addition, the facility layout may need to consider the use of fumigation at design stage.

14. Labelling

- 14.1 The information provided on the inner label (on the container) and on the outer label (on the package) should be readable, legible and approved by the NRA.
- 14.2 Minimal key information should be printed on the inner label (also called the container label), and additional information should be provided on the outer label (e.g. carton) and/or product leaflet.
- 14.3 The suitability of labels for low and ultra-low storage temperatures should be verified, if applicable. The label should remain properly attached to the container under different storage conditions during the shelf life of the product. The label and its adhesive should have no adverse effect on the quality of the product caused by leaching, migration and/or other means.

15. Validation

Biological processes, handling of live materials and usual campaign-based production, if applicable, are the major aspects of biological products which require process and cleaning validation. The validation of such processes – in view of the typical existing variability of biological products, possible use of harmful and toxic materials and inactivation processes – plays an important role in demonstrating production consistency and in proving that the critical process parameters and product attributes are controlled. Where they exist, WHO guidance documents should be consulted on the validation of specific manufacturing methods (e.g. virus removal or inactivation (20)).

- 15.1 A QRM approach should be used to determine the scope and extent of validation.
- 15.2 All critical biological processes (e.g. inoculation, multiplication, fermentation, cell disruption, inactivation, purification, virus removal, removal of toxic and harmful additives, filtration, formulation, aseptic filling, etc.), as applicable, are subject to process validation. Manufacturing control parameters to be validated may include specific addition sequences, mixing speeds, time and temperature controls, limits of light exposure, and containment.

- 15.3 After initial process validation studies have been finalized and routine production has begun, critical processes should be subject to monitoring and trending with the objective of assuring consistency and detecting any unexpected variability. The monitoring strategy should be defined, taking into consideration factors such as the inherent variability, complexity of quality attributes and heterogeneity of biological products. A system or systems for detecting unplanned departures from the process as designed should be in place to ensure that the process remains in a state of control. Collection and evaluation of information and data on the performance of the process will allow for detection of undesired process variability and will determine whether action should be taken to prevent, anticipate and/or correct problems so that the process remains in control.
- 15.4 Cleaning validation should be performed in order to confirm the effectiveness of cleaning procedures designed to remove biological substances, growth media, process reagents, cleaning agents and inactivation agents, etc. Careful consideration should be given to cleaning validation when campaign-based production is practised.
- 15.5 Critical processes for inactivation or elimination of potentially harmful microorganisms of Biosafety Risk Group 2 or above, including genetically modified ones, are subject to validation.
- 15.6 Process revalidation may be triggered by a process change, as part of the change control system. In addition, because of the variability of processes, products and methods, process revalidation may be conducted at predetermined regular intervals according to risk considerations. A detailed review of all changes, trends and deviations occurring within a defined time period (e.g. 1 year, based on the regular Product Quality Review) may require process revalidation.
- 15.7 The integrity and specified hold times of containers used to store intermediate products should be validated unless such intermediate products are freshly prepared and used immediately, as appropriate.

16. Quality control

16.1 As part of quality control sampling and testing procedures for biological materials and products, special consideration (e.g. avoid contamination, bio-containment, cold chain, etc.) should be given to the nature of the materials being sampled in order to ensure that the testing carried out is representative.

16.2 Samples for post release use may fall into two categories – reference samples and retention samples – for the purposes of analytical testing and identification, respectively. For finished products, in many instances the reference and retention samples will be presented identically – i.e. as fully packaged units. In such circumstances, reference and retention samples may be regarded as interchangeable.

Reference samples of biological starting materials should be retained at the recommended storage condition for at least one year beyond the expiry date of the corresponding finished product. Reference samples of other starting materials (other than solvents, gases and water), as well as intermediates of which critical parameters cannot be tested in the final product, should be retained for at least two years after the release of the product if their stability allows this storage period. Certain starting materials such as components of growth media need not necessarily be retained.

Retention samples of a finished product should be stored in their final packaging at the recommended storage conditions for at least one year after the expiry date.

- 16.3 For cell-based products, microbiological tests (e.g. sterility test or purity check) should be conducted on cultures of cells or cell banks free of antibiotics and other inhibitory substances in order to provide evidence for absence of bacterial and fungal contamination and to be able to detect fastidious organisms where appropriate. Where antibiotics are used, they should be removed by filtration at the time of testing.
- 16.4 The traceability, proper use and storage of reference standards should be ensured, defined and recorded. The stability of reference standards should be monitored, and their performance trended. WHO's *Recommendations for the preparation*, characterization and establishment of international and other biological reference standards (30) should be followed.
- 16.5 All stability studies including real-time/real-condition stability, accelerated stability and stress-testing should be carried out according to relevant guidelines (e.g. WHO's *Guidelines on stability evaluation of vaccines (31)*, or other recognized documents). Trend analysis of test results of the stability monitoring programme should assure early detection of any process or assay drift, and this information should be part of the product quality review (PQR) of biological products.

- 16.6 For products where ongoing stability monitoring would normally require testing using animals, and no appropriate alternative or validated techniques are available, the frequency of testing may take into account a risk based approach. The principle of bracketing and matrix designs may be applied if scientifically justified in the stability protocol.
- 16.7 All analytical methods used in the quality control and in-process control of biological products should be well characterized, validated and documented to a satisfactory standard in order to yield reliable results. The fundamental parameters of this validation include linearity, accuracy, precision, selectivity/specificity, sensitivity and reproducibility (32–35).
- 16.8 For test methods described in relevant pharmacopeial monograph, a qualification of the laboratory test equipment and personnel should be performed. In addition to this, repeat precision and comparability precision should be shown in the case of animal tests. Repeatability and reproducibility also should be demonstrated by reviewing retrospective test data.

In addition to the common parameters typically used for validating assays (e.g. accuracy, precision), additional measurements (e.g. performance of reference, critical reagent, cell lines) should be considered during the validation of bioassays based on the biological nature of the assay and reagents used.

17. Documentation (batch processing records)

17.1 In general, the processing records of regular production batches should provide a complete account of the manufacturing activities of each batch of biological products, showing that it has been produced, tested and dispensed into containers in accordance with the approved procedures.

In the case of vaccines, a batch processing record and a summary protocol should be prepared for each batch for the purpose of lot release by the NRA. The information included in the summary protocol should follow WHO's *Guidelines for independent lot release of vaccines by regulatory authorities* (36). The summary protocol and all associated records should be of a type approved by the NRA.

17.2 Manufacturing batch records should be retained for at least one year after the expiry date of the batch of the biological product and should be readily retrievable for inspection by the NRA. It has been found that documents retained for longer periods may provide useful information related to AEFI and other investigations.

- 17.3 Starting materials may require additional documentation on source, origin, supply chain, method of manufacture and controls applied in order to ensure an appropriate level of control, including microbiological quality, if applicable.
- 17.4 Some product types may require specific definition of what materials constitute a batch particularly somatic cells in the context of ATMPs. For autologous and donor-matched situations, the manufactured product should be viewed as a batch.

18. Use of animals

A wide range of animals is used for the manufacture or quality control of biological products. Special considerations are required when animal facilities are present at a manufacturing site.

- 18.1 Live animals should be avoided in the production area unless otherwise justified. Embryonated eggs are allowed in production area, if applicable. If the extraction of tissues or organs from animals is required, , particular care should be taken to prevent contamination in the production area (e.g. appropriate disinfection procedures should be taken).
- 18.2 Areas used for performing tests involving animals or microorganisms, including breeding, should be well separated from premises used for manufacturing products and should have completely separate ventilation systems and separate staff. Separation of different animal species before (quarantine/test) and under test should be considered, as should the necessary animal acclimatization process as part of the test requirements.
- 18.3 In addition to monitoring of compliance with TSE regulations (25), other adventitious agents that are of concern (e.g. zoonotic diseases, diseases of source animals) should also be monitored and recorded in line with specialist advice on establishing such programmes. Instances of ill-health occurring in the source/donor animals should be investigated with respect to their suitability, and the suitability of in-contact animals, for continued use (e.g. in manufacture, as sources of starting materials, in quality control and safety testing). Decisions should be documented.
- 18.4 A look-back procedure should be in place related to the decision-making process on the continued suitability of the biological active substance or finished product in which animal-sourced starting materials have been used or incorporated. This decision-making process may include the retesting of

reference samples from previous collections from the same donor animal (where applicable) to establish the last negative donation. The withdrawal period of therapeutic agents used to treat source/donor animals should be documented and should be utilized in determining the removal of those animals from the programme for defined periods.

- 18.5 Particular care should be taken to prevent and monitor infections in source/donor animals. Measures should include the sourcing, facilities, husbandry, biosafety procedures, testing regimes, control of bedding and feed materials, 100% fresh air supply, appropriate design of HVAC system, appropriate temperature and humidity conditions considering the species being handled and water supply. This is of special relevance to specific pathogen free (SPF) animals where pharmacopoeial monograph requirements should be met. Housing and health monitoring should also be defined for other categories of animals (e.g. healthy flocks or herds).
- 18.6 For products manufactured from transgenic animals, traceability should be maintained in the creation of such animals from the source animals. Note should be taken of national requirements for animal quarters, care and quarantine.
- 18.7 For different animal species and lines, key criteria should be defined, monitored and recorded. These may include age, sex, weight and health status of the animals.
- 18.8 Animals, biological agents and tests carried out should be appropriately identified to prevent any risk of mix-up and to control all identified hazards.
- 18.9 The facility layout should ensure a unidirectional and segregated flow of healthy animals, inoculated animals and waste decontamination areas. Personnel and visitors should also follow a defined flow in order to avoid cross-contamination.

References

- 1. WHO good manufacturing practices for pharmaceutical products: main principles. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: forty-eighth report. Geneva: World Health Organization; 2013: Annex 2 (WHO Technical Report Series, No. 986).
- 2. WHO good manufacturing practices for sterile pharmaceutical products. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations:

- forty-fifth report. Geneva: World Health Organization; 2011: Annex 6 (WHO Technical Report Series, No. 961).
- 3. WHO good manufacturing practices for active pharmaceutical ingredients. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: forty-fourth report. Geneva: World Health Organization; 2010: Annex 2 (WHO Technical Report Series, No. 957).
- 4. Guide to good manufacturing practice for medicinal products. Annex 2. Manufacture of biological medicinal products, Part I. Pharmaceutical Inspection Convention and Pharmaceutical Inspection Co-operation Scheme (PIC/S); 1 March 2014.
- 5. Guide to good manufacturing practice for medicinal products, Part II. Pharmaceutical Inspection Convention and Pharmaceutical Inspection Co-operation Scheme (PIC/S); 1 March 2014.
- 6. EU guidelines for good manufacturing practice for medicinal products for human and veterinary use. Annex 2: Manufacture of biological active substances and medicinal products for human use. Brussels: European Commission; 2013.
- 7. EU guidelines to good manufacturing practice: medicinal products for human and veterinary use. Part I. Chapter 6: Quality control. Brussels: European Commission; 2005.
- 8. Current good manufacturing practice for finished pharmaceuticals. Code of Federal Regulations Title 21, Vol. 4, revised 1 April 2014. Silver Spring (MD): US Food and Drug Administration; 2014

 (http://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfcfr/CFRSearch.cfm?CFRPart=211&showFR=1, accessed 4 July 2015).
- 9. WHO good practices for pharmaceutical quality control laboratories. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: forty-fourth report. Geneva: World Health Organization; 2010: Annex 1 (WHO Technical Report Series, No. 957).
- 10. Good manufacturing practice for drugs (2010 revision). Beijing: China Food and Drug Administration; 2011 (http://eng.sfda.gov.cn/WS03/CL0768/65113.html, accessed 4 July 2015).
- 11. WHO guidelines on good manufacturing practices for blood establishments. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: forty-fifth report. Geneva: World Health Organization; 2011: Annex 4 (WHO Technical Report Series, No. 961).
- 12. WHO good distribution practices for pharmaceutical products. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: forty-fourth report. Geneva: World Health Organization; 2010: Annex 5 (WHO Technical Report Series, No. 957).
- 13. WHO guidelines on quality risk management. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: forty-seventh report. Geneva:

- World Health Organization; 2013: Annex 2 (WHO Technical Report Series, No. 981)
- 14. Recommendations for the production, control and regulation of human plasma for fractionation. In: WHO Expert Committee on Biological Standardization: Fifty-sixth report. Geneva: World Health Organization; 2007: Annex 4 (WHO Technical Report Series, No. 941).
- 15. WHO Good manufacturing practices: supplementary guidelines for the manufacture of investigational pharmaceutical products forclinical trials in humans. In WHO Expert Committee on Specifications for Pharmaceutical Preparations: Thirty-fourth report. Geneva: World Health Organization; 1996: Annex 7 (WHO Technical Report Series, No. 863).
- 16. WHO guidelines on nonclinical evaluation of vaccines. In: WHO Expert Committee on Biological Standardization: fifty-fourth report. Geneva: World Health Organization; 2005: Annex 1 (WHO Technical Report Series, No. 927).
- 17. Guidelines on clinical evaluation of vaccines: regulatory expectations. In: WHO Expert Committee on Biological Standardization: fifty-second report. Geneva: World Health Organization; 2004: Annex 1 (WHO Technical Report Series, No. 924).
- 18. Guidelines on the nonclinical evaluation of vaccine adjuvants and adjuvanted vaccines. In: WHO Expert Committee on Biological Standardization: sixty-fourth report. Geneva: World Health Organization; 2014: Annex 2 (WHO Technical report Series, No. 987).
- 19. WHO Laboratory biosafety manual, third edition, World Health Organization, Geneva, 2004.
- 20. WHO Guidelines on viral inactivation and removal procedures intended to assure the viral safety of human blood plasma products. In: WHO Expert Committee on Biological Standardization: fifty-second report. Geneva: World Health Organization; 2001: Annex 4 (WHO Technical Report Series, No. 924).
- 21. Pharmaceutical quality system Q10. ICH harmonised tripartite guideline. Geneva: International conference on harmonization of technical requirements for registration of pharmaceuticals for human use; June 2008 (http://www.ich.org/fileadmin/Public_Web_Site/ICH_Products/Guidelines/Quality/Q10/Step4/Q10_Guideline.pdf, accessed 4 July 2015).
- 22. WHO Recommendations to assure the quality, safety and efficacy of BCG vaccines. In: WHO Expert Committee on Biological Standardization: sixty-second report. Geneva: World Health Organization; 2013: Annex 3 (WHO Technical Report Series, No. 979).
- 23. WHO good manufacturing practices: requirements for the sampling of starting materials (amendment). In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: thirty-nineth report. Geneva: World Health Organization; 2005: Annex 2 (WHO Technical Report Series, No. 929).

- 24. WHO guidelines on transmissible spongiform encephalopathies in relation to biological and pharmaceutical products. Geneva: World Health Organization; 2003 (WHO/BCT/QSD/03.01; http://www.who.int/biologicals/publications/en/whotse2003.pdf, accessed 4 July 2015).
- 25. Environmental monitoring of clean rooms in vaccine manufacturing facilities: points to consider for manufacturers of human vaccines. Geneva: World Health Organization; 2012

 (http://www.who.int/immunization_standards/vaccine_quality/env_monitoring_c leanrooms_final.pdf, accessed 4 July 2015).
- 26. Recommendations for the evaluation of animal cell cultures as substrates for the manufacture of biological medicinal products and for the characterization of cell banks. In: WHO Expert Committee on Biological Standardization: sixty-first report. Geneva: World Health Organization; 2013: Annex 3 (WHO Technical Report Series, No. 978).
- 27. Biosafety, US Centers for Disease Control and Prevention. http://www.cdc.gov/biosafety/.
- 28. WHO global action plan to minimize poliovirus facility-associated risk after type-specific eradication of wild polioviruses and sequential cessation of OPV use. Geneva: World Health Organization; 2014

 (http://www.polioeradication.org/Portals/0/Document/Resources/PostEradication/GAPIII_2014.pdf, accessed 4 July 2015).
- 29. WHO Guidelines for the safe production and quality control of inactivated poliomyelitis vaccine manufactured from wild polioviruses. In: WHO Expert Committee on Biological Standardization: fifty-third report. Geneva: World Health Organization; 2003: Annex 2 (WHO Technical Report Series, No. 926).
- 30. Recommendations for the preparation, characterization and establishment of international and other biological reference standards. In: WHO Expert Committee on Biological Standardization: fifty-fifth report. Geneva: World Health Organization; 2004: Annex 2 (WHO Technical Report Series, No. 932).
- 31. Guidelines on stability evaluation of vaccines. In: WHO Expert Committee on Biological Standardization: fifty-seventh report. Geneva: World Health Organization; 2011: Annex 3 (WHO Technical Report Series, No. 962).
- 32. Supplementary guidelines on good manufacturing practices: validation. In: WHO Expert Committee on Specifications for Pharmaceutical Preparations: thirty-eighth report. Geneva: World Health Organization; 2006: Annex 4 (WHO Technical Report Series, No. 937).
- 33. A WHO guide to good manufacturing practice (GMP) requirements. Part 2: Validation. Geneva: World Health Organization; 1997 (WHO/VSQ/97.02; http://whqlibdoc.who.int/hq/1997/who_vsq_97.02.pdf, accessed 4 July 2015).
- 34. Guideline on bioanalytical method validation. Committee for Medicinal Products for Human Use. London: European Medicines Agency; 2009

(EMEA/CHMP/EWP/192217/2009 Rev.1;

http://www.ema.europa.eu/docs/en GB/document library/Scientific guideline/2 011/08/WC500109686.pdf, accessed 4 July 2015).

- 35. Guidance for industry. Bioanalytical method validation. Rockville (MD): Center for Veterinary Medicine; 2013

 (http://www.fda.gov/downloads/drugs/guidancecomplianceregulatoryinformation/guidances/ucm368107.pdf, accessed 4 July 2015).
- 36. Guidelines for independent lot release of vaccines by regulatory authorities. In: WHO Expert Committee on Biological Standardization: sixty-first report. Geneva: World Health Organization; 2013: Annex 2 (WHO Technical Report Series, No. 978).

Authors and acknowledgements

The scientific basis for the revision of these guidelines was discussed at a working group meeting held in Thailand in 10-13 September 2007 with the following participants: Dr H. Alitamsar, Bio Farma Ltd., Bandung, Indonesia; Mr P. Angtrakool, Ministry of Public Health, Nonthaburi, Thailand; Dr M.M.F. Ahmed, Center for Control of Biologicals and Vaccines, Agousa, Egypt; Dr D. Buckley, Consultant, Monash, Australia; Dr M. Dennehy, The Biovac Institute, Cape Town, South Africa; Ms X. Dong, Beijing Tiantan Biological Products Co. Ltd., Beijing, China; Dr H.J.M. van de Donk, Consultant, Den Haag, Netherlands; Dr M. Gheisarzardeh, Ministry of Health and Medical Education, Tehran, Iran; Dr H.T. Hong, National Institute for Control of Vaccine and Biologicals, Hanoi, Viet Nam; Mrs W. Jariyapan, WHO Regional Office for South-East Asia, New Delhi, India; Mr M. Javadekar, Serum Institute of India Ltd., Pune, India; Dr D. Jiang, State Food and Drug Administration, Beijing, China; Mrs T. Jivapaisarnpong, Ministry of Public Health, Nonthaburi, Thailand; Dr A. Khadem, Pasteur Institute of Iran, Tehran, Iran; Professor S. Khomvilai, Thai Red Cross Society, Bangkok, Thailand; Dr K-H. Kim, Korean Food and Drug Administration, Seoul, Republic of Korea; Dr I. Knezevic, World Health Organization, Geneva, Switzerland; Dr Kustantinah, National Agency of Drug and Food Control, Jakarta, Indonesia; Dr S. Lambert, World Health Organiation, Geneva, Switzerland; Professor C.K. Lee, Advisor to the Korean Food and Drug Administration, Seoul, Republic of Korea; Mrs J. Li, Sinovac Biotech Co. Ltd., Beijing, China; Biologist V.G. Maqueda, Buenos Aires, Argentina; Dr K-I. Min, Korean Food and Drug Administration, Seoul, Republic of Korea; Mr I. Rees, Medicines and Healthcare Products Regulatory Agency, London, United Kingdom; Dr C.H. Sia, Health Sciences Authority, Singapore; Dr M. Suhardono, Bio Farma Ltd., Bandung, Indonesia; Ms P.S. Thanaphollert, Ministry of Public Health, Nonthaburi, Thailand; Mr S. Thirapakpoomanunt, Ministry of Public Health, Bangkok, Thailand; Ms J. Teo, Centre for Drug Administration, Singapore; Ms A.R.T. Utami, National Agency of Drug and Food Control, Jakarta, Indonesia; Dr

D.T.H. Van, Institute for Vaccine and Biologicals, Nha Trang City, Viet Nam; Mr B. Wibisono, National Agency of Drug and Food Control, Jakarta, Indonesia; Mr J. Yang, Kunming Institute of Medical Biology, Kunming, People's Republic of China; Mr Yongting Yu, Kunming Institute of Medical Biology, Kunming, China and a drafting group meeting held at WHO, Geneva, Switzerland from 30 to 31 October 2013 and attended by Mr R. Acs, Central Drugs Standard Control Organisation, Hyderabad, India; Dr S. Fakhrzadeh, Food and Drug Organization, Ministry of Health and Medical Education, Islamic Republic of Iran; Dr V.G. Maqueda, Buenos Aires, Argentina, Mrs K. Porkaew, Ministry of Public Health, Nonthaburi, Thailand; Dr S.O. Rumiano, Consultant, Juan Bautista Alberdi, Argentina; Dr Y. Wang, National Institutes for Food and Drug Control, Beijing, China; Mr B. Wibisono, National Agency of Drug and Food Control, Jakarta, Indonesia, Dr M. Eisenhawer, WHO Regional Office for South-East Asia, New Delhi, India; Dr A. Chawla, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland; Dr A.R. Khadem, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland; Dr I. Knezevic, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland, Dr S. Kopp, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland; Dr D. Lei, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland.

The first draft of these guidelines was prepared by Mr R. Acs, Dr B.Yáñez Chamizo, Dr S. Fakhrzadeh, Mrs K. Porkaew, Dr S.O. Rumiano, Dr Y. Wang, Mr B. Wibisono, Dr M. Eisenhawer, Dr A. Chawla, Dr A.R. Khadem, Dr V.G. Maqueda and Dr D. Lei, forming the drafting group for revision of WHO GMP for Biological Products based on the principles defined in the above working group and drafting group meetings.

The second draft of the guidelines was prepared by Dr V.G. Maqueda, Dr B. Yáñez Chamizo, Dr S. Fakhrzadeh, Dr S.O. Rumiano, Dr Y. Wang, Mr B. Wibisono, Dr M. Eisenhawer, Dr A. Chawla, Dr A.R. Khadem and Dr D. Lei following the consultation held in Tunisia from 22 to 24 July 2014 with the following participants: Dr A. Chawla, Consultant, Greater Noida, Uttar Pradesh, India; Dr S. Fakhrzadeh, Food and Drug Organization, Ministry of Health and Medical Education, Islamic Republic of Iran; Dr E. Griffiths, Consultant, Kingston upon Thames, United Kingdom; Biologist V.G. Maqueda, Buenos Aires, Argentina; Mrs K. Porkaew, Ministry of Public Health, Nonthaburi, Thailand; Dr S.O. Rumiano, Consultant, Argentina; Dr Y. Wang, National Institutes for Food and Drug Control, Beijing, China; Mr B. Wibisono, National Agency of Drug and Food Control, Jakarta, Indonesia; Dr H. Baiao, National Authority for Medicines and Health Products, Lisbon, Portugal; Mrs R. Bose, Central Drugs Standard Control Organization, Ministry of Health and Family Welfare, New Delhi, India; Mr M. Diagne, Direction

de la Pharmacie et des Laboratoires, Dakar, Senegal; Mrs R. Frikha, Directorate of Pharmacy Inspection, Tunis, Tunisia; Ms A.R. Cornelio Gever, Agencia Nacional da Vigilancia Sanitaria, Brasilia, Brazil; Dr N. Harjee, Consultant, Ontario, Canada; Ms D.T.M. Hang, Drug Administration of Vietnam, Ministry of Health, Hanoi, Viet Nam; Dr C.K. Lee, Korea Food and Drug Administration, Osongsaengmyeong, Republic of Korea; Dr H. Leng, Medicines Regulatory Authority, Pretoria, South Africa; Dr J. Miteva, Bulgarian Drug Agency, Sofia, Bulgaria; Dr M. Refaat, Central Administration for Pharmaceutical Affairs, Cairo, Egypt; Dr M.G. Lopez Santos, Comisión Federal para la Protección contra Riesgos Sanitarios, México, Mexico; Dr A.L. Salvati, Agenzia Italiana del Farmaco, Roma, Italy; Dr W. Stevens, Center for Biological Evaluation, Biologics and Genetic Therapies, Health Canada, Canada; Dr S. Uddin, Directorate General of Drug Administration, Dhaka, Bangladesh; Dr A. Mihaylova, Bulgarian Drug Agency, Sofia, Bulgaria; Mr C. Cabral, Butantan Institute, Sao Paulo, Brazil; Dr S. Pagliusi, DCVMN International, Nyon, Switzerland; Dr V.A. Pessanha, Oswaldo Cruz Foundation, Rio de Janeiro, Brazil; Dr D. Rebeski, The Biovac Institute, Cape Town, South Africa; Dr I. Susanti, PT Biofarma, Bandung, Indonesia; Ms C.S. Takata, Butantan Institute, Sao Paulo, Brazil; Dr R. Chaplinsky, GSK Vaccines, Wavre, Belgium; Dr M. Gershman, Pfizer, New York, USA; Dr P. Lauer, Sanofi Pasteur, Lyon, France; Dr S. Ramanan, Amgen, California, USA; Dr P. Rampignon, GSK Vaccines, Wavra, Belgium; Dr M. Eisenhawer, WHO Regional Office for South-East Asia, Bangkok, Thailand; Dr H. Langar, WHO Regional Office for the Eastern Mediterranean, Cairo, Egypt; Dr J. Shin, WHO Regional Office for the Western Pacific, Manila, Philippines; Dr A.K. Broojerdi, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland; Dr D. Lei, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland; Dr I. Streipa-Nauman, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland; Dr D. Wood, Department of Essential Medicines and Health Products, World Health Organization, Geneva, Switzerland.

The third draft was prepared by Dr V.G. Maqueda, Dr B. Yáñez Chamizo, Dr S. Fakhrzadeh, Dr S.O. Rumiano, Dr Y. Wang, Dr A. Chawla, Dr M. Refaat, Dr A.R. Khadem, Dr I.R. Thrussell, Dr M.Chafai, Dr D. Mubangizi and Dr D. Lei by incorporating the comments received from regulators and industry through public consultation on the WHO website.